

**SUBSTITUTE FOR
HOUSE BILL NO. 4249**

A bill to amend 1986 PA 32, entitled
"Emergency 9-1-1 service enabling act,"
by amending section 413 (MCL 484.1413), as amended by 2008 PA 379;
and to repeal acts and parts of acts.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 Sec. 413. (1) The commission may promulgate rules to establish
2 1 or more of the following:

3 (a) Uniform procedures, policies, and protocols governing 9-1-
4 1 services in counties and PSAPs in this state.

5 (b) Standards for the training of PSAP personnel.

6 (c) Uniform procedures, policies, and standards for the
7 receipt and expenditure of 9-1-1 funds under sections 401a, 401b,
8 401c, 401d, 401e, 406, and 408.



1 (d) ~~The requirements~~ **Requirements** for multiline telephone
2 systems ~~under~~ **subject to this** section. ~~405-~~

3 (e) The penalties and remedies for violations of this act and
4 the rules promulgated under this act.

5 (2) The commission shall consult with and consider the
6 recommendations of the committee in the promulgation of rules under
7 this section.

8 (3) The commission's rule-making authority is limited to that
9 expressly granted under this section.

10 (4) The rules promulgated under this section do not apply to
11 service suppliers.

12 (5) **An MLTS operator shall ensure that the multiline telephone**
13 **system is capable of routing 9-1-1 calls to the 9-1-1 network, and**
14 **that they are answered by a primary PSAP in a manner that results**
15 **in accurate ALI and ANI that can be verified in the 9-1-1 location**
16 **database to include the specific location of the communications**
17 **device.**

18 (6) For a single building having its own street address and
19 containing a work space of more than 7,000 square feet, all located
20 on a single floor and on a single contiguous property, the MLTS
21 operator shall identify the specific location of each
22 communications device, including the street address. An MLTS
23 operator is exempt from providing the specific location of each
24 communications device until the installation of a new MLTS after
25 January 1, 2020 under this subsection if both of the following
26 apply:

27 (a) The building contains less than 20,000 square feet of work
28 space.

29 (b) The building contains fewer than 20 communications



1 devices.

2 (7) For a single building having its own street address and
3 containing a work space of more than 7,000 square feet on multiple
4 floors and on a single contiguous property, the MLTS operator shall
5 identify the specific location of each communications device
6 including the street address and building floor.

7 (8) For separate buildings using 1 MLTS and containing a total
8 work space of more than 7,000 square feet on multiple floors and on
9 a single contiguous property having a common public street address,
10 the MLTS operator shall identify the specific location of each
11 communications device in each building, including the street
12 address, building floor, and any unique building identifier, if
13 applicable.

14 (9) For separate buildings using 1 MLTS and containing a work
15 space of more than 7,000 square feet, all located on a single floor
16 and on a single contiguous property and having a common public
17 street address, the MLTS operator shall identify the specific
18 location of each communications device in each building, in
19 addition to the street address and any unique building identifiers,
20 if applicable. An MLTS operator is exempt from providing the
21 specific location of each communications device until the
22 installation of a new MLTS after January 1, 2020 under this
23 subsection if both of the following apply:

24 (a) The building contains less than 20,000 square feet of work
25 space.

26 (b) The building contains fewer than 20 communications
27 devices.

28 (10) For separate buildings using 1 MLTS and containing a
29 total work space of more than 7,000 square feet on single floors on



1 separate properties having different street addresses, the MLTS
2 operator shall identify the specific location of each
3 communications device in each building, including the street
4 address and any unique building identifier, if applicable. An MLTS
5 operator is exempt from providing the specific location of each
6 communications device until the installation of a new MLTS after
7 January 1, 2020 under this subsection if both of the following
8 apply:

9 (a) The building contains less than 20,000 square feet of work
10 space.

11 (b) The building contains fewer than 20 communications
12 devices.

13 (11) For separate buildings, using 1 MLTS, containing a total
14 work space of more than 7,000 square feet on multiple floors on
15 separate properties having different addresses, the MLTS operator
16 shall identify the specific location of each communications device
17 in each building, including the street address and any unique
18 building identifier, if applicable.

19 (12) For a house of worship, as described by section 7s of the
20 general property tax act, 1893 PA 206, MCL 211.7s, with a single
21 building having its own street address with less than 20
22 communications devices, the MLTS operator shall identify, at a
23 minimum, the street address. An MLTS operator is exempt from
24 providing the specific location of each communications device until
25 the installation of a new MLTS purchased after January 1, 2020. The
26 exemption provided under this subsection does not extend to a
27 school controlled by the house of worship at the same address.

28 (13) For a house of worship, as described by section 7s of the
29 general property tax act, 1893 PA 206, MCL 211.7s, with multiple



1 buildings, using 1 MLTS, all located on a single contiguous
 2 property and having a common public street address with less than
 3 20 communications devices, the MLTS operator shall identify, at a
 4 minimum, the street address and a unique building identifier. An
 5 MLTS operator is exempt from providing the specific location of
 6 each communications device until the installation of a new MLTS
 7 purchased after January 1, 2020. The exemption provided under this
 8 subsection does not extend to a school controlled by the house of
 9 worship at the same address.

10 (14) For a house of worship, as described by section 7s of the
 11 general property tax act, 1893 PA 206, MCL 211.7s, with multiple
 12 buildings, using 1 MLTS, on separate properties having disparate
 13 street addresses, with less than 20 communications devices, the
 14 MLTS operator shall identify, at a minimum, the specific street
 15 address of the caller's location and a unique building identifier,
 16 if applicable. An MLTS operator is exempt from providing the
 17 specific location of each communications device until the
 18 installation of a new MLTS purchased after January 1, 2020. The
 19 exemption provided under this subsection does not extend to a
 20 school controlled by the house of worship at 1 of its addresses.

21 (15) For a farm, as that term is defined in section 2 of the
 22 Michigan right to farm act, 1981 PA 93, MCL 286.472, with less than
 23 20 communications devices located within 1 building, the MLTS
 24 operator shall identify the specific location of each
 25 communications device, including the street address. An MLTS
 26 operator is exempt from providing the specific location of each
 27 communications device until the installment of a new MLTS after
 28 January 1, 2020. For purposes of this act, a farm does not include
 29 a farm producing or selling any product or crop that is unable to



1 be sold in interstate commerce.

2 (16) An MLTS operator is exempt from the specific location
3 identification requirements under this section if the building
4 maintains, on a 24-hour basis, an alternative method of
5 notification and adequate means of signaling and responding to
6 emergencies including, but not limited to, a communications system
7 that provides the specific location of 9-1-1 calls from within the
8 building or the building is serviced with its own appropriate
9 medical, fire, and security personnel.

10 (17) An MLTS operator not serviced by enhanced 9-1-1 service
11 is exempt until enhanced 9-1-1 is available.

12 (18) An MLTS operator in violation of this act after December
13 31, 2020 shall provide the commission and the committee information
14 on the failure to meet the deadline and within 60 days after the
15 violation provide a plan to remedy the failure within 6 months.

16 (19) An MLTS operator in violation of this act after December
17 31, 2020 may be assessed a fine by the commission from \$500.00 to
18 \$5,000.00 per offense. An MLTS operator with 50 or fewer employees
19 may be assessed a fine by the commission of up to \$500.00 per
20 offense.

21 (20) As used in this section:

22 (a) "Alternative methods of notification" means that an
23 internal system exists that will locate the communications device
24 used to make a 9-1-1 call and initiate an emergency response.

25 (b) "Communications device" means a device that is integrated
26 into the design and operation of the multiline telephone system and
27 by using the multiline telephone system is capable of accessing,
28 connecting with, or interfacing with a 9-1-1 system, exclusively
29 through the numerals 9-1-1, by dialing, initializing, or otherwise



1 activating the 9-1-1 system through the numerals 9-1-1 by means of
2 a local telephone, cellular telephone, wireless communications
3 device, interconnected voice over the internet device, or any other
4 means.

5 (c) "Enhanced 9-1-1" or "E9-1-1" means an advanced form of 9-
6 1-1 service that transmits the caller's telephone number to the
7 public safety answering point, for cross-referencing with an
8 address database to determine the caller's location, which is
9 relayed to a video monitor for the emergency dispatcher to direct
10 public safety personnel responding to the emergency.

11 (d) "Multiline telephone system" or "MLTS" means a system
12 comprised of common control unit or units, telephone sets with
13 unique telephone numbers, and control hardware and software.

14 (e) "Multiline telephone system operator" or "MLTS operator"
15 means a service user who owns, leases, or rents from a third party,
16 and operates an MLTS.

17 (f) "Specific location" means a room or unit number, or room
18 name, or equivalent unique designation of a portion of a structure
19 or building to which a 9-1-1 emergency response team may be
20 dispatched, and the caller quickly located, that is not more than
21 7,000 square feet.

22 (g) "Work space" means the physical building area where work
23 is normally performed, measured by net square footage, including
24 offices; production, warehouse, and shop floors; storage areas;
25 hallways; conference rooms; break rooms; and other common areas.
26 Work space does not include wall thickness; shafts; heating,
27 ventilating, or air conditioning equipment spaces; mechanical or
28 electrical spaces, or similar areas where employees do not normally
29 have access.



1 Enacting section 1. Section 405 of the emergency 9-1-1 service
2 enabling act, 1986 PA 32, MCL 484.1405, is repealed.

3 Enacting section 2. R 484.901 to R 484.906 of the Michigan
4 Administrative Code are rescinded.

