HOUSE BILL No. 4995

July 13, 1989, Introduced by Reps. Ciaramitaro, Jondahl, Emerson, Brown, Gire, DeMars, Gubow, Perry Bullard, Jaye and Fitzgerald and referred to the Committee on Consumers.

A bill to provide for the readability of consumer contracts; to impose certain requirements relating to consumer contracts; to create certain presumptions regarding the readability of a consumer contract; to prescribe the powers and duties of certain state officers and departments; to provide remedies; to provide for limitation of actions; and to provide for civil fines and prescribe penalties for violations of this act.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. This act shall be known and may be cited as the 2 "Michigan plain English law".
- 3 Sec. 2. As used in this act:
- 4 (a) "Consumer" means an individual who leases or buys for
- 5 his or her own use or the use of another, but not for resale.
- 6 (b) "Consumer contract" means a written agreement between a
- 7 seller, lessor, or creditor and a consumer for the purchase,

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- I lease, or financing of goods, property, or a service primarily
- 2 for personal, family, or household purposes, but not for commer-
- 3 cial purposes. Consumer contract does not include an insurance
- 4 policy form, annuity contract, rider or indorsement form, form of
- 5 renewal certificate, or group certificate form. Consumer con-
- 6 tract does not include a contract drafted solely by the consumer
- 7 entering into the contract, if the contract indicates that it was
- 8 drafted solely by that consumer.
- 9 (c) "Plain language" means written in a clear and coherent
- 10 manner using words and phrases with common and everyday meanings,
- 11 appropriately divided and captioned by its various sections.
- 12 Sec. 3. (1) After the effective date of this act, a seller,
- 13 lessor, or creditor shall not present to a consumer for signing
- 14 or shall not execute a consumer contract in this state unless the
- 15 contract is written in plain language. After the effective date
- 16 of this act, a commercial preparer of contract forms shall not
- 17 sell or furnish to a person a contract form that may be used as a
- 18 consumer contract in this state, unless the form is written in
- 19 plain language.
- 20 (2) The presentation to a consumer for signing or the execu-
- 21 tion of a consumer contract that is not written in plain language
- 22 constitutes an unfair or deceptive method, act, or practice in
- 23 the conduct of trade or commerce.
- 24 (3) This act does not apply to either of the following:
- (a) Language of a consumer contract that is prescribed by
- 26 state or federal statute or by rules or regulations promulgated
- 27 pursuant to a state or federal statute.

- (b) Words and phrases that are part of a legal description2 of real property.
- 3 Sec. 4. (1) If the attorney general has probable cause to
- 4 believe that a person has violated, is violating, or is about to
- 5 violate this act, and upon notice given in accordance with this
- 6 section, the attorney general may bring an action, in accordance
- 7 with principles of equity, to restrain the defendant by temporary
- 8 or permanent injunction from violating this act. The action may
- 9 be brought in the circuit court for the county where the
- 10 defendant is established or conducts business or, if the
- 11 defendant is not established in this state, in the circuit court
- 12 for Ingham county. The court may award costs to the prevailing
- 13 party. For each persistent and knowing violation of section 3,
- 14 the court may assess the defendant a civil fine of not more than
- 15 \$10,000.00. For purposes of this subsection, a persistent and
- 16 knowing violation of section 3 consists of a violation as deter-
- 17 mined by the court, provided that each of the following applies:
- (a) A prior final judgment has found the same consumer con-
- 19 tract language in violation of this act.
- 20 (b) A prior final judgment against the defendant is not
- 21 subject to a claim of appeal.
- (c) The defendant has violated this act more than once or
- 23 the defendant is found to be violating an assurance of discon-
- 24 tinuance pursuant to section 5.
- (2) Unless waived by the court on good cause shown not less
- 26 than 10 days before the commencement of an action under this
- 27 section, the attorney general shall notify the person of his or

- 1 her intended action and give the person an opportunity to confer
- 2 with the attorney general in person, by counsel, or by other rep-
- 3 resentative as to the proposed action before the proposed filing
- 4 date. The notice may be given to the person by mail, postage
- 5 prepaid, to the person's usual place of business or, if the
- 6 person does not have a usual place of business, to the person's
- 7 last known address, or, with respect to a corporation only, to a
- 8 resident agent who is designated to receive service of process or
- 9 to an officer of the corporation.
- 10 (3) A prosecuting attorney or law enforcement officer
- II receiving notice of an alleged violation of this act, or of a
- 12 violation of an injunction, order, decree, or judgment issued in
- 13 an action brought pursuant to this section, or of an assurance
- 14 under this act, immediately shall forward written notice of the
- 15 alleged violation or violation together with any information he
- 16 or she may have to the department of attorney general.
- 17 Sec. 5. (1) If the attorney general has authority to insti-
- 18 tute an action or proceeding pursuant to section 4, the attorney
- 19 general may accept an assurance of discontinuance of an alleged
- 20 violation of this act from the person who is alleged to have vio-
- 21 lated, be violating, or be about to violate this act. The assur-
- 22 ance shall not constitute an admission of guilt nor be introduced
- 23 in any other proceeding. The assurance may include a stipulation
- 24 for any or all of the following:
- 25 (a) The voluntary payment by the person for the costs of
- 26 investigation.

- 1 (b) An amount to be held in escrow pending the outcome of an 2 action.
- 3 (c) An amount for restitution to an aggrieved person.
- 4 (2) An assurance of discontinuance shall be in writing and
- 5 may be filed with the circuit court for Ingham county. The clerk
- 6 of the court shall maintain a record of the filings. Unless
- 7 rescinded by the parties or voided by a court for good cause, the
- 8 assurance may be enforced in the circuit court by the parties to
- 9 the assurance. The assurance may be modified by the parties or
- 10 by a court for good cause.
- 11 Sec. 6. (1) Whether or not a consumer seeks damages or has
- 12 an adequate remedy at law, a consumer may bring an action to
- 13 enjoin, in accordance with the principles of equity, a person who
- 14 is violating this act.
- (2) Except in a class action and as provided in subsection
- 16 (4), a consumer who suffers loss as a result of a violation of
- 17 this act may bring an action against a creditor, seller, or
- 18 lessor to recover actual damages and a penalty of \$50.00,
- 19 together with reasonable attorneys' fees.
- 20 (3) A consumer who suffers loss as a result of a violation
- 21 of this act may bring a class action on behalf of consumers
- 22 injured, for the actual damages or \$10,000.00, whichever is less,
- 23 caused by a violation of this act.
- 24 (4) A defendant who attempts in good faith to comply with
- 25 this act shall not be liable for more than actual damages.
- 26 (5) An action under this section shall not be brought more
- 27 than 3 years after the presentation, if not signed, or signing of

- 1 the consumer contract that is the subject of the action, nor
- 2 after the contract has been fully performed, whichever is later.
- 3 However, when a consumer commences an action against another
- 4 person, the defendant may assert, as a defense, counterclaim, or
- 5 offset, any claim under this act arising out of the transaction
- 6 on which the action is brought and may join as a party defendant
- 7 any person who prepared, sold, or furnished the grincipal
- 8 defendant the contract form if the form was prepared, sold, or
- 9 furnished after the effective date of this act.
- (6) In an action brought by a consumer under this section,
- 11 the court shall construe the consumer contract that is the
- 12 subject of the action to conform to the reasonable expectations
- 13 of the consumer if the court finds that the consumer contract is
- 14 not written in plain language, as required in section 3.
- 15 (7) A violation of this act does not affect the enforceabil-
- 16 ity of a contract.
- 17 Sec. 7. Upon commencement of an action brought pursuant to
- 18 section 6 or 10, the clerk of the court shall mail a copy of the
- 19 complaint to the attorney general, and upon entry of a judgment
- 20 or decree in the action, the clerk of the court shall mail a copy
- 21 of the judgment, decree, or order to the attorney general.
- Sec. 8. Filing fees shall not be required to be paid for
- 23 the commencement of an action or the filing of a voluntary assur-
- 24 ance pursuant to this act by the attorney general or prosecuting
- 25 attorney.
- 26 Sec. 9. A law enforcement officer in the state, if
- 27 requested by the attorney general or a prosecuting attorney,

- 1 shall aid and assist in an investigation of an alleged or actual
- 2 violation of this act.
- 3 Sec. 10. A prosecuting attorney may conduct an investiga-
- 4 tion pursuant to this act and may institute and prosecute an
- 5 action under this act in the same manner as the attorney
- 6 general.
- 7 Sec. 11. (1) Any seller, creditor, or lessor may submit a
- 8 consumer contract to the attorney general for review as to
- 9 whether the contract complies with the requirements of
- 10 section 3. Within 60 days after receiving the contract, the
- 11 attorney general shall do 1 of the following:
- 12 (a) Certify that the contract complies with section 3.
- (b) Decline to certify that the contract complies with
- 14 section 3 and note his or her objections to the contractual
- 15 language.
- (c) Decline to review the contract and refer the party sub-
- 17 mitting the contract to other previously certified contracts of
- 18 the same type.
- (d) Decline to review the contract because the contract's
- 20 compliance with section 3 is the subject of pending litigation.
- (e) Decline to review the contract because the contract is
- 22 not subject to section 3.
- (2) An action of the attorney general pursuant to this sec-
- 24 tion may be appealed pursuant to the administrative procedures
- 25 act of 1969, Act No. 306 of the Public Acts of 1969, being sec-
- 26 tions 24.201 to 24.328 of the Michigan Compiled Laws.

- 1 (3) Any consumer contract certified pursuant to
- 2 subsection (1) is only considered to comply with section 3.
- 3 Certification of a consumer contract pursuant to subsection (1)
- 4 is not an approval of the contract's legality or legal effect
- 5 beyond complying with section 3.
- 6 (4) Failure to submit a contract to the attorney general for
- 7 review pursuant to subsection (1) does not show a lack of good
- 8 faith nor does it raise a presumption that the contract violates
- 9 section 3. Failure to use a contract referred to the party as a
- 10 previously certified contract pursuant to subsection (1)(c) does
- 11 not show a lack of good faith nor does it raise a presumption
- 12 that a contract used by that party violated section 3.
- (5) The attorney general may assess a fee of not more than
- 14 \$50.00 for the costs of reviewing a consumer contract pursuant to
- 15 subsection (1).
- 16 Sec. 12. This act shall take effect I year after it is
- 17 enacted into law and shall not affect any contracts executed
- 18 before the effective date of this act.