## **HOUSE BILL No. 4997**

June 28, 2007, Introduced by Rep. Virgil Smith and referred to the Committee on Insurance.

A bill to amend 1956 PA 218, entitled
"The insurance code of 1956,"
by amending section 3107 (MCL 500.3107), as amended by 1991 PA 191,
and by adding section 3107c.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 3107. (1) Except as provided in subsection (2), personal
- 2 protection insurance benefits are payable for the following:
- 3 (a) Allowable expenses consisting of all reasonable charges
- 4 incurred for reasonably necessary products, services and
- 5 accommodations for an injured person's care, recovery, or
- 6 rehabilitation. Allowable expenses within personal protection
- 7 insurance coverage shall not include charges for a hospital room in
- 8 excess of a reasonable and customary charge for semiprivate
- 9 accommodations except if the injured person requires special or

- 1 intensive care, or for funeral and burial expenses in EXCESS OF the
- 2 amount set forth in the policy which shall not be less than
- 3 \$1,750.00 or more than \$5,000.00. ALLOWABLE EXPENSES INCLUDE, BUT
- 4 ARE NOT LIMITED TO, CHARGES FOR CASE MANAGEMENT SERVICES BY A CASE
- 5 MANAGER SELECTED OR APPROVED BY THE INJURED PERSON OR A PERSON
- 6 AUTHORIZED TO ACT ON THE INJURED PERSON'S BEHALF AND CHARGES FOR
- 7 HOME CARE SERVICES AS DESCRIBED IN SECTION 3107C. IF THE INJURED
- 8 PERSON, OR A PERSON ACTING ON HIS OR HER BEHALF, SUBMITS REASONABLE
- 9 PROOF THAT PRODUCTS, SERVICES, OR ACCOMMODATIONS ARE REASONABLY
- 10 NECESSARY FOR THE INJURED PERSON'S CARE, RECOVERY, OR
- 11 REHABILITATION AND THE INJURED PERSON CONSENTS TO BE PROVIDED WITH
- 12 THE PRODUCTS, SERVICES, OR ACCOMMODATIONS IN QUESTION, AN INSURER
- 13 SHALL ISSUE WRITTEN NOTIFICATION TO BOTH THE INJURED PERSON, OR A
- 14 PERSON ACTING ON HIS OR HER BEHALF, AND TO THE PROVIDER OF THE
- 15 PRODUCTS, SERVICES, OR ACCOMMODATIONS IN QUESTION, THAT THE INSURER
- 16 WILL GUARANTEE PAYMENT WHEN THE PRODUCTS, SERVICES, OR
- 17 ACCOMMODATIONS ARE PROVIDED TO THE INJURED PERSON. CHARGES FOR
- 18 PRODUCTS, SERVICES, OR ACCOMMODATIONS ARE CONSIDERED INCURRED UNDER
- 19 THIS SECTION AS FOLLOWS:
- 20 (i) WHEN THE PRODUCTS, SERVICES, OR ACCOMMODATIONS ARE PROVIDED
- 21 TO THE INJURED PERSON.
- 22 (ii) WHEN THE INJURED PERSON PAYS OR BECOMES LIABLE OR IN SOME
- 23 WAY OBLIGATED OR CONDITIONALLY OBLIGATED TO PAY FOR THE PRODUCTS,
- 24 SERVICES, OR ACCOMMODATIONS.
- 25 (iii) WHEN AN INSURER GAVE OR SHOULD HAVE GIVEN A GUARANTEE OF
- 26 PAYMENT UNDER THIS SUBDIVISION.
- 27 (b) Work loss consisting of loss of income from work an

- 1 injured person would have performed during the first 3 years after
- 2 the date of the accident if he or she had not been injured. Work
- 3 loss does not include any loss after the date on which the injured
- 4 person dies. Because the benefits received from personal protection
- 5 insurance for loss of income are not taxable income, the benefits
- 6 payable for such loss of income shall be reduced 15% unless the
- 7 claimant presents to the insurer in support of his or her claim
- 8 reasonable proof of a lower value of the income tax advantage in
- 9 his or her case, in which case the lower value shall apply.
- 10 Beginning March 30, 1973 FOR THE PERIOD BEGINNING OCTOBER 1, 2006
- 11 THROUGH SEPTEMBER 30, 2007, the benefits payable for work loss
- 12 sustained in a single 30-day period and the income earned by an
- 13 injured person for work during the same period together shall not
- 14 exceed \$1,000.00 \$4,589.00, which maximum shall apply pro rata to
- 15 any lesser period of work loss. Beginning October 1, 1974—2007, the
- 16 maximum shall be adjusted annually to reflect changes in the cost
- 17 of living under rules prescribed by the commissioner but any change
- 18 in the maximum shall apply only to benefits arising out of
- 19 accidents occurring subsequent to the date of change in the
- 20 maximum. NOTWITHSTANDING ANY OTHER PROVISION IN THIS ACT, WORK LOSS
- 21 BENEFITS SHALL NOT BE REDUCED BY AMOUNTS PAID BY THE INJURED
- 22 PERSON'S EMPLOYER OR PAID UNDER A WAGE CONTINUATION PLAN
- 23 ESTABLISHED BY A COLLECTIVE BARGAINING AGREEMENT.
- (c) Expenses not exceeding \$20.00 per day, reasonably incurred
- 25 in obtaining ordinary and necessary services in lieu of those that,
- 26 if he or she had not been injured, an injured person would have
- 27 performed during the first 3 years after the date of the accident,

- 1 not for income but for the benefit of himself or herself or of his
- 2 or her dependent.
- 3 (2) A person who is 60 years of age or older and in the event
- 4 of an accidental bodily injury would not be eliqible to receive
- 5 work loss benefits under subsection (1)(b) may waive coverage for
- 6 work loss benefits by signing a waiver on a form provided by the
- 7 insurer. An insurer shall offer a reduced premium rate to a person
- 8 who waives coverage under this subsection for work loss benefits.
- 9 Waiver of coverage for work loss benefits applies only to work loss
- 10 benefits payable to the person or persons who have signed the
- 11 waiver form.
- 12 (3) SUBJECT TO SUBSECTION (1)(A), AN INSURER SHALL NOT ISSUE A
- 13 POLICY OR IMPOSE ANY CONDITIONS UPON THE PAYMENT OF CLAIMS THAT IN
- 14 ANY WAY LIMITS OR RESTRICTS A PERSON'S SELECTION OF A PROVIDER OR
- 15 THE NATURE AND EXTENT OF THE TREATMENT OR SERVICES RENDERED BY A
- 16 PROVIDER. THIS PROHIBITION APPLIES REGARDLESS OF WHETHER AN INSURED
- 17 HAS RECEIVED A REDUCED PREMIUM RATE FOR DEDUCTIBLES AND EXCLUSIONS
- 18 REASONABLY RELATED TO OTHER HEALTH AND ACCIDENT COVERAGE ON THE
- 19 INSURED UNDER SECTION 3109A AND REGARDLESS OF WHAT OTHER HEALTH AND
- 20 ACCIDENT COVERAGE OR BENEFITS COVER, OR ARE AVAILABLE TO, THE
- 21 INSURED.
- 22 (4) A PROVIDER RENDERING SERVICES TO AN INJURED PERSON THAT
- 23 ARE COMPENSABLE UNDER SUBSECTION (1) IS ENTITLED TO COLLECT, FROM
- 24 THE PERSON'S INSURER, ANY BALANCE OF THE PROVIDER'S CHARGES THAT
- 25 WAS NOT PAID BY OTHER HEALTH AND ACCIDENT COVERAGE OR BENEFITS,
- 26 EVEN WHEN A PORTION OF THE PROVIDER'S CHARGES WERE PAID TO THE
- 27 PROVIDER UNDER A PARTICIPATING AGREEMENT OR OTHER SIMILAR

- 1 RELATIONSHIP.
- 2 (5) AN INSURER MAY REVIEW A PERSONAL PROTECTION INSURANCE
- 3 CLAIM TO DETERMINE THE REASONABLENESS OF A CHARGE AND THE
- 4 REASONABLE NECESSITY OF A PRODUCT, SERVICE, OR ACCOMMODATION. IN
- 5 PERFORMING A REVIEW, AN INSURER MAY REQUEST OR CONDUCT EXPENSE
- 6 AUDITS PROVIDED, HOWEVER, THAT AN INSURER SHALL NOT CONSIDER OR
- 7 IMPLEMENT ANY FEE SCHEDULES OR OTHER REIMBURSEMENT METHODOLOGIES
- 8 USED UNDER ANY GOVERNMENTAL PROGRAM, PRIVATE CONTRACT, OR THIRD
- 9 PARTY PAYOR RELATIONSHIP. IF AN INSURER REVIEWS A CLAIM TO
- 10 DETERMINE THE REASONABLENESS OF A CHARGE OR THE REASONABLE
- 11 NECESSITY OF A PRODUCT, SERVICE, OR ACCOMMODATION, THE INSURER
- 12 SHALL TAKE INTO CONSIDERATION ALL FACTORS RELEVANT TO THE
- 13 DETERMINATION, INCLUDING, BUT NOT LIMITED TO, ALL OF THE FOLLOWING:
- 14 (A) THE NATURE, SEVERITY, AND COMPLEXITY OF THE INJURY AND THE
- 15 TREATMENT OR SERVICE RENDERED WITH RESPECT TO THE INJURY.
- 16 (B) THE SKILL, TRAINING, EXPERTISE, AND REPUTATION OF THE
- 17 PROVIDER RENDERING THE TREATMENT OR SERVICE.
- 18 (C) THE CHARGES OF OTHER PROVIDERS RENDERING SIMILAR TREATMENT
- 19 OR SERVICES IN THE SAME OR SIMILAR GEOGRAPHIC LOCALITY WITHIN WHICH
- 20 THE CLAIMED TREATMENT OR SERVICE HAS BEEN RENDERED.
- 21 (D) THE FACTS AND CIRCUMSTANCES SURROUNDING THE TREATMENT OR
- 22 SERVICES RENDERED.
- 23 (6) IF AN INSURER DENIES ALL OR PART OF A PERSONAL PROTECTION
- 24 INSURANCE CLAIM BASED UPON THE REASONABLENESS OF THE CHARGE OR THE
- 25 REASONABLE NECESSITY OF THE PRODUCT, SERVICE, OR ACCOMMODATION, THE
- 26 INSURER SHALL FULLY DISCLOSE TO THE CLAIMANT AND THE CLAIMANT'S
- 27 PROVIDER THE BASIS FOR THE DENIAL AND ALL FACTS, EVIDENCE, AND DATA

- 1 SUPPORTING THE INSURER'S POSITION WITH RESPECT TO THE DENIAL AND
- 2 SHALL SUBMIT THIS INFORMATION WITHIN 30 DAYS OF RECEIVING PROOF OF
- 3 THE FACT AND AMOUNT OF THE CLAIM. FAILURE TO PROVIDE THE DISCLOSURE
- 4 CREATES A PRESUMPTION OF AN UNREASONABLE DELAY OR REFUSAL OF A
- 5 CLAIM UNDER SECTION 3148.
- 6 (7) IF AN INSURER ENTERS INTO AN AGREEMENT WITH AN INJURED
- 7 PERSON OR A PERSON AUTHORIZED TO ACT ON HIS OR HER BEHALF
- 8 CONCERNING THE PAYMENT OF A PERSONAL PROTECTION INSURANCE CLAIM,
- 9 ALL OF THE FOLLOWING APPLY:
- 10 (A) THE INSURER, PRIOR TO PAYING ANY AGREED UPON AMOUNT OR
- 11 UNDERTAKING TO PERFORM ANY AGREED UPON OBLIGATION, MAY SEEK A FULL
- 12 AND FINAL DISCHARGE OF THE INSURER'S LEGAL OBLIGATION TO PAY THE
- 13 SPECIFIC CLAIM THAT IS THE SUBJECT OF THE AGREEMENT FOR THE PERIOD
- 14 OF TIME SPECIFIED IN THE AGREEMENT BY OBTAINING AN ORDER FROM A
- 15 COURT OF APPROPRIATE JURISDICTION FINDING THAT THE AGREEMENT IS
- 16 FAIR, REASONABLE, AND APPROPRIATE UNDER ALL THE CIRCUMSTANCES.
- 17 (B) IF THE CLAIM IS ONE FOR WHICH THE INSURER IS ELIGIBLE TO
- 18 RECEIVE INDEMNIFICATION FROM THE CATASTROPHIC CLAIMS ASSOCIATION
- 19 BECAUSE THE THRESHOLD UNDER SECTION 3104(2) HAS BEEN EXCEEDED, THE
- 20 INSURER PAYING THE CLAIM OR PERFORMING AN AGREED UPON OBLIGATION
- 21 AFTER RECEIVING A COURT ORDER UNDER SUBDIVISION (A) SHALL RECEIVE
- 22 FULL INDEMNIFICATION FROM THE CATASTROPHIC CLAIMS ASSOCIATION FOR
- 23 THE TOTAL AMOUNT PAID BY THE INSURER IN ACCORDANCE WITH THE COURT
- 24 ORDER THAT IS IN EXCESS OF THE THRESHOLD AMOUNTS LISTED IN SECTION
- 25 3104(2).
- 26 (C) IF THE AGREEMENT INVOLVES, IN ANY WAY, PAYMENT FOR PAST
- 27 SERVICES RENDERED TO THE INJURED PERSON BY PROVIDERS WHOSE SERVICES

- 1 HAVE NOT YET BEEN FULLY PAID BY THE INJURED PERSON OR BY A PERSON
- 2 OR ENTITY ACTING ON HIS OR HER BEHALF, THEN ALL SUCH PROVIDERS
- 3 SHALL BE GIVEN WRITTEN NOTICE OF THE AGREEMENT BEFORE A COURT ORDER
- 4 UNDER SUBDIVISION (A) CAN BE ENTERED AND SHALL BE GIVEN A
- 5 REASONABLE OPPORTUNITY TO APPEAR AND PROTECT THEIR RESPECTIVE
- 6 INTERESTS REGARDING THE AGREEMENT.
- 7 (D) IF THE AGREEMENT INVOLVES, IN ANY WAY, PAYMENT FOR FUTURE
- 8 SERVICES THAT MAY BE RENDERED TO THE INJURED PERSON, THE INSURER
- 9 SHALL SEND A COPY OF THE COURT ORDER APPROVING THE AGREEMENT TO ALL
- 10 PROVIDERS KNOWN TO THE INSURER WHO HAVE RENDERED SERVICES OR WHO
- 11 ARE CURRENTLY RENDERING SERVICES TO THE INJURED PERSON.
- 12 (8) ALL COSTS OF OBTAINING ANY ORDER UNDER SUBSECTION (7) ARE
- 13 THE SOLE RESPONSIBILITY OF THE INSURER. AN INSURER'S REQUEST FOR AN
- 14 ORDER UNDER SUBSECTION (7) DOES NOT LIMIT, QUALIFY, DIMINISH, OR
- 15 ALTER THE INSURER'S DUTY TO PAY CLAIMS UNDER THIS ACT, INCLUDING,
- 16 BUT NOT LIMITED TO, SECTIONS 3142 AND 3148 CONCERNING THE TIMELY
- 17 PAYMENT OF CLAIMS. IN ADDITION, REGARDLESS OF WHETHER AN INSURER
- 18 HAS OBTAINED A COURT ORDER WITH RESPECT TO AN AGREEMENT TO PAY A
- 19 CLAIM FOR ALLOWABLE EXPENSES UNDER SUBSECTION (7), ANY AGREEMENT
- 20 NEGOTIATED BETWEEN AN INSURER AND AN INJURED PERSON OR HIS OR HER
- 21 AUTHORIZED REPRESENTATIVE CONCERNING THE PAYMENT OF ALLOWABLE
- 22 EXPENSES INCURRED IN THE FUTURE MAY PERIODICALLY BE JUDICIALLY
- 23 REVIEWED IN ORDER TO ENSURE THAT THE AGREEMENT IS FAIR, REASONABLE,
- 24 AND APPROPRIATE UNDER ALL OF THE CIRCUMSTANCES EXISTING AT THE TIME
- 25 OF THE REVIEW.
- 26 SEC. 3107C. (1) AS USED IN SECTION 3107 AND THIS SECTION,
- 27 "HOME CARE SERVICES" INCLUDES, BUT IS NOT LIMITED TO, THE FOLLOWING

- 1 ENUMERATED SERVICES OR TREATMENT WHEN RENDERED IN A HOME SETTING TO
- 2 AN INJURED PERSON BY NONCOMMERCIAL PROVIDERS FOR THE INJURED
- 3 PERSON'S CARE, RECOVERY, OR REHABILITATION, REGARDLESS OF WHETHER
- 4 THE PROVIDER IS LICENSED, CERTIFIED, OR REGISTERED OR IS A RELATIVE
- 5 OR NONRELATIVE OF THE INJURED PERSON, EXCEPT WHEN THE SERVICES ARE
- 6 OTHERWISE PROHIBITED BY LAW IF RENDERED BY PERSONS WHO ARE NOT
- 7 LICENSED, CERTIFIED, OR REGISTERED BY THIS STATE:
- 8 (A) ATTENDANT OR PERSONAL CARE.
- 9 (B) MEDICAL CARE.
- 10 (C) NURSING CARE.
- 11 (D) ASSISTANCE WITH ACTIVITIES OF DAILY LIVING.
- 12 (E) CASE MANAGEMENT.
- 13 (F) PHYSICAL, OCCUPATIONAL, SPEECH, OR OTHER THERAPY.
- 14 (G) MONITORING OR CUING OF THE INJURED PERSON.
- 15 (H) ON-CALL ASSISTANCE.
- 16 (I) NUTRITIONAL AND MEAL SERVICES.
- 17 (J) PERSONAL HYGIENE.
- 18 (K) PSYCHOLOGICAL COUNSELING.
- 19 (l) BEHAVIORAL MANAGEMENT.
- 20 (M) ROOM AND BOARD AND ACCOMMODATIONS IF THE INJURED PERSON
- 21 WOULD OTHERWISE REQUIRE INSTITUTIONALIZATION.
- 22 (N) SUPERVISION OF OTHERS PROVIDING SERVICES OR TREATMENT
- 23 DESCRIBED IN THIS SUBSECTION.
- 24 (2) IN DETERMINING THE REASONABLENESS OF CHARGES FOR HOME CARE
- 25 SERVICES, THE FOLLOWING FACTORS MAY BE CONSIDERED:
- 26 (A) THE NATURE AND SEVERITY OF THE INJURY.
- 27 (B) THE NATURE AND LEVEL OF DISABILITY OF THE INJURED PERSON.

- 1 (C) THE NATURE AND COMPLEXITY OF THE SERVICE OR TREATMENT AND
- 2 THE QUALIFICATIONS AND EXPERIENCE OF THE PERSON RENDERING THE
- 3 SERVICE OR TREATMENT.
- 4 (D) THE INJURED PERSON'S NEEDS AND DESIRES FOR THE SERVICE OR
- 5 TREATMENT.
- 6 (E) THE BENEFIT AND VALUE OF THE SERVICE OR TREATMENT TO THE
- 7 INJURED PERSON.
- 8 (F) THE COMMERCIAL RATES CHARGED BY COMMERCIAL AGENCIES OR
- 9 PROFESSIONAL PROVIDERS TO RENDER A SIMILAR SERVICE OR TREATMENT.
- 10 (G) THE WAGES AND FRINGE BENEFITS PAID BY COMMERCIAL AGENCIES
- 11 OR PROFESSIONAL PROVIDERS TO THEIR EMPLOYEES TO RENDER A SIMILAR
- 12 SERVICE OR TREATMENT.
- 13 (H) THE ACTUAL COST INCURRED BY THE PROVIDER IN RENDERING THE
- 14 SERVICE OR TREATMENT.
- 15 (I) THE MARKET VALUE OF THE SERVICE OR TREATMENT.
- 16 (J) THE VALUE OF THE ECONOMIC OPPORTUNITY LOST BY THE PROVIDER
- 17 IN RENDERING THE SERVICE OR TREATMENT, INCLUDING, BUT NOT LIMITED
- 18 TO, LOST BUSINESS OPPORTUNITIES, LOST EMPLOYMENT OPPORTUNITIES, AND
- 19 LOST EDUCATIONAL OPPORTUNITIES.
- 20 (K) ANY OTHER RELEVANT FACTOR.
- 21 (3) AN INSURER MAY REQUIRE 1 OR MORE OF THE FOLLOWING IN
- 22 PROCESSING A CLAIM FOR HOME CARE SERVICES:
- 23 (A) A NOTARIZED STATEMENT ON A FORM APPROVED BY THE
- 24 COMMISSIONER IN WHICH THE INJURED PERSON OR A PERSON AUTHORIZED TO
- 25 ACT ON HIS OR HER BEHALF DESCRIBES THE SERVICE FOR WHICH PAYMENT IS
- 26 SOUGHT AND AFFIRMS, UNDER OATH, THAT THE SERVICE WAS PROVIDED AS
- 27 DESCRIBED.

- 1 (B) WRITTEN VERIFICATION FROM A PROVIDER KNOWLEDGEABLE ABOUT
- 2 THE CLAIM THAT THE CARE RENDERED TO THE INJURED PERSON WAS
- 3 REASONABLY NECESSARY FOR THE INJURED PERSON'S CARE, RECOVERY, OR
- 4 REHABILITATION.
- 5 (C) A WRITTEN AUTHORIZATION SIGNED BY THE INJURED PERSON OR A
- 6 PERSON AUTHORIZED TO ACT ON HIS OR HER BEHALF PERMITTING THE
- 7 RELEASE, TO THE INSURER, OF ANY MEDICAL RECORDS RELEVANT TO THE
- 8 CLAIM FOR HOME CARE SERVICES.
- 9 (4) NEITHER THE MAKING OF A REQUEST FOR 1 OR MORE OF THE
- 10 DOCUMENTS DESCRIBED IN SUBSECTION (3) NOR THE FAILURE TO MAKE A
- 11 REQUEST FOR 1 OR MORE OF THE DOCUMENTS DESCRIBED IN SUBSECTION (3)
- 12 PRECLUDES AN INJURED PERSON FROM SEEKING JUDICIAL ENFORCEMENT OF A
- 13 CLAIM FOR HOME CARE SERVICES UNDER THIS ACT OR ALTERS AN INSURER'S
- 14 RESPONSIBILITY TO PAY A CLAIM FOR HOME CARE SERVICES UNDER THIS
- 15 ACT.