

Department of Licensing and Regulatory Affairs  
Public Service Commission  
Administrative Rules for Consumer Standards and Billing Practices for Electric and Natural Gas Service  
Rule Set 2021-3 LR

NOTICE OF PUBLIC HEARING  
Thursday, December 9, 2021  
11:00 AM

Lake Michigan Hearing Room

MPSC 7109 W. Saginaw Hwy., Lansing MI 48917; or WebLink: <https://bit.ly/318x7uZ>; or audio only +1 248-509-0316, US Phone Conference ID: 269 161 043#

The Department of Licensing and Regulatory Affairs will hold a public hearing to receive public comments on proposed changes to the Consumer Standards and Billing Practices for Electric and Natural Gas Service rule set.

The general purpose of the Consumer Standards and Billing Practices for Electric and Natural Gas Service (Billing Rules) is to provide a regulatory framework with which utilities must comply and that customers may refer to if they are dissatisfied with a utility's actions or wish to learn what their rights are and/or a utility's responsibilities are.

By authority conferred on the public service commission by section 7 of 1909 PA 106, MCL 460.557, section 2 of 1909 PA 300, MCL 462.2, section 5 of 1919 PA 419, MCL 460.55, sections 4 and 6 of 1939 PA 3, MCL 460.4 and 460.6, and sections 3, 9, and 231 of the Executive organization act of 1965, 1965 PA 380, MCL 16.103, 16.109, and 16.331, and Executive Reorganization Order Nos. 1996-2, 2003-1, 2008-4, and 2011-4, MCL 445.2001, 445.2011, 445.2025, and 445.2030.

The proposed rules will take effect immediately after filing with the Secretary of State. The proposed rules are published on the State of Michigan's website at [www.michigan.gov/ARD](http://www.michigan.gov/ARD) and in the 11/15/2021 issue of the Michigan Register. Copies of these proposed rules may also be obtained by mail or electronic mail at the following email address: [mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov).

Comments on these proposed rules may be made at the hearing, by mail, or by electronic mail at the following addresses until 1/6/2022 at 05:00PM.

Executive Secretary, Case No. U-21150, Michigan Public Service Commission P.O. Box 30221, Lansing MI 48909

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[mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov)

The public hearing will be conducted in compliance with the 1990 Americans with Disabilities Act. If the hearing is held at a physical location, the building will be accessible with handicap parking available. Anyone needing assistance to take part in the hearing due to disability may call 517-284-8090 to make arrangements.