

Michigan Office of Administrative Hearings and Rules

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**AGENCY REPORT TO THE
JOINT COMMITTEE ON ADMINISTRATIVE RULES (JCAR)**

1. Agency Information

Agency name:

Licensing and Regulatory Affairs

Division/Bureau/Office:

Public Service Commission

Name of person completing this form:

Kelly Barber-Dodge

Phone number of person completing this form:

517-284-8094

E-mail of person completing this form:

BarberDodgeK@michigan.gov

Name of Department Regulatory Affairs Officer reviewing this form:

Elizabeth Arasim

2. Rule Set Information

MOAHR assigned rule set number:

2021-56 LR

Title of proposed rule set:

Basic Local Exchange Service Customer Migration

3. Purpose for the proposed rules and background:

These rules are designed to streamline the processes and provide guidelines for providers of basic local exchange service when transferring an end user (telephone landline customer) from one provider to another. Having reasonable standards protects both end users and providers during the migration process by ensuring all needed information is provided to each provider involved in the transfer on a timely basis. Frequency of conduct will vary from provider to provider based on its number of end users and the number of competitors in the exchange. These rules are necessary because there are natural incentives to prevent or delay such transfers on the part of the currently serving provider. The Telecommunications Division Staff (Staff) has had discussions with providers that have experienced delays during the transfer process. The Staff recommends no changes to the existing rules.

4. Summary of proposed rules:

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The Michigan Public Service Commission is considering the repromulgation of rules governing basic local exchange service customer migration, located at R 484.81 to R 484.90. The Commission will hold a public hearing to solicit comments from anyone who wishes to comment on the proposed rules. The repromulgated rules are proposed to take effect on June 17, 2022.

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5. List names of newspapers in which the notice of public hearing was published and publication dates:

The Grand Rapids Press, on September 23, 2021.
The Mining Journal, on September 23, 2021.
The Oakland Press, on September 23, 2021.

6. Date of publication of rules and notice of public hearing in Michigan Register:

9/15/2021

7. Date, time, and location of public hearing:

10/5/2021 10:00 AM at The public hearing will be held virtually via Microsoft Teams. Any person may attend and participate in this hearing by visiting the following web link or by dialing the number below at the time of the hearing. , Join on your computer or mobile app at this web link: <https://bit.ly/2VzYeMu> Or call in (audio only): 248-509-0316, Phone Conference ID: 351 922 605#

8. Provide the link the agency used to post the regulatory impact statement and cost-benefit analysis on its website:

<https://ARS.apps.lara.state.mi.us/Transaction/RFRTransaction?TransactionID=1314>

9. List of the name and title of agency representative(s) attending public hearing:

Wendy Thelen, Michigan Public Service Commission.
Josh McConkie, Michigan Public Service Commission.

10. Persons submitting comments of support:

None.

11. Persons submitting comments of opposition:

None.

12. Identify any changes made to the proposed rules based on comments received during the public comment period:

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	Name & Organization	Comments made at public hearing	Written Comments	Agency Rationale for change	Rule number & citation changed
1	None.	None.		None.	None.

13.Date report completed:

12/8/2021