

Department of Licensing and Regulatory Affairs  
Public Service Commission  
Administrative Rules for Basic Local Exchange Service Customer Migration  
Rule Set 2021-56 LR

NOTICE OF PUBLIC HEARING

Tuesday, October 5, 2021

10:00 AM

The public hearing will be held virtually via Microsoft Teams. Any person may attend and participate in this hearing by visiting the following web link or by dialing the number below at the time of the hearing.

Join on your computer or mobile app at this web link: <https://bit.ly/2VzYeMu> Or call in (audio only): 248-509-0316, Phone Conference ID: 351 922 605#

The Department of Licensing and Regulatory Affairs will hold a public hearing to receive public comments on proposed changes to the Basic Local Exchange Service Customer Migration rule set.

The Michigan Public Service Commission is considering the repromulgation of rules governing basic local exchange service customer migration, located at R 484.81 to R 484.90. The Commission will hold a public hearing to solicit comments from anyone who wishes to comment on the proposed rules. The repromulgated rules are proposed to take effect on June 17, 2022.

These rules are designed to streamline the processes and provide guidelines for providers of basic local exchange service when transferring an end user (telephone landline customer) from one provider to another. Having reasonable standards protects both end users and providers during the migration process by ensuring all needed information is provided to each provider involved in the transfer on a timely basis. Frequency of conduct will vary from provider to provider based on its number of end users and the number of competitors in the exchange. These rules are necessary because there are natural incentives to prevent or delay such transfers on the part of the currently serving provider. The proposed rules contain only minimal stylistic changes.

By authority conferred on the public service commission by sections 202 and 213 of the Michigan telecommunications act, 1991 PA 179, MCL 484.2202 and 484.2213. The proposed rules will take effect 6/17/2022 after filing with the Secretary of State. The proposed rules are published on the State of Michigan web site at <http://www.michigan.gov/ARD> and in the Michigan Register in the 9/15/2021 issue. Copies of these proposed rules may also be obtained by mail or electronic transmission at the following address: [mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov).

Comments on these proposed rules may be made at the hearing or by mail or electronic mail at the following address until 10/19/2021 at 05:00PM.

Department of Licensing and Regulatory Affairs Executive Secretary, Case No. U-21079

Email: [mpscdockets@michigan.gov](mailto:mpscdockets@michigan.gov)

Michigan Public Service Commission, P.O. Box 30221, Lansing MI 48909

The public hearing will be conducted in compliance with the 1990 Americans with Disabilities Act. If the hearing is held at a physical location, the building will be accessible with handicap parking available. Anyone needing assistance to take part in the hearing due to disability may call 517-284-8090 to make arrangements.