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STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF PROFESSIONAL LICENSING

- - -

PUBLIC HEARING

TUESDAY, MAY 2, 2023

AT ABOUT 9:00 A.M.

- - -

OTTAWA BUILDING

611 W. OTTAWA STREET, UL-5

LANSING, MICHIGAN

- - -

RE: Barber Examiners - General Rules
(MOAHR #2022-29 LR)

Cosmetology - General Rules
(MOAHR #2022-19 LR)

- - -

HEARING FACILITATOR:

DENA MARKS
Bureau of Professional Licensing
611 W. Ottawa Street
Lansing, Michigan 48909

ALSO PRESENT: Kerry Przybylo
Stephanie Wysack

- - -

REPORTED BY: Lori Anne Penn, CSR-1315

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I N D E X

Opening Statement - Dena Marks

48

- - -

1 Lansing, Michigan

2 Tuesday, May 2, 2023

3 At about 9:00 a.m.

4 - - -

5 MR. MacINTOSH: Good morning. My name is
6 Dena Marks, and I am a Departmental Specialist in the
7 Boards and Committee Section within the Bureau of
8 Professional Licensing in the Department of Licensing and
9 Regulatory Affairs, and I will be conducting the hearing
10 today.

11 This is a public hearing on proposed
12 administrative rules entitled "Barbers - General Rules"
13 and "Cosmetology - General Rules". We are conducting
14 this hearing under the authority of the Administrative
15 Procedures Act, Public Act 306 of 1969, on behalf of the
16 Department of Licensing and Regulatory Affairs, Bureau of
17 Professional Licensing.

18 We are calling this hearing to order at
19 9:00 a.m. on May the 2nd, 2023, at the Ottawa Building,
20 UL-5, 611 West Ottawa Street in Lansing, Michigan.

21 Publication of the notice of public hearing was in the
22 Flint Journal and the Grand Rapids Press on April 9,
23 2023, and the Mining Journal on April 14, 2023. These
24 papers are newspapers of general circulation. The
25 notices were also published in the *Michigan Register*,

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1 Issue #7-2023, on May 1, 2023.

2 We are here today to receive comments on
3 the proposed rules. If you wish to speak, please make
4 sure you have signed in and indicated you wish to speak.
5 You may use the cards provided for this purpose. If you
6 would like to speak and have not yet signed in, please do
7 so now. For those of you who do not wish to sign in with
8 a card, you may speak once we have exhausted all of the
9 cards that have been submitted.

10 If you have comments, please make sure
11 they relate directly to the proposed rules. If you have
12 questions about the rules, please include your questions
13 as part of your testimony for the Department's review.
14 If you have suggested changes to the proposed rules,
15 please include the specific reasons why the changes would
16 be in the public interest. Please note, if you have
17 already submitted comments to the Department in writing
18 or by email, those comments will be considered in the
19 same manner as the comments made during the public
20 hearing today.

21 For those making comments today, please
22 clearly state and spell your name for the record; and if
23 you are speaking on behalf of an organization, please
24 identify that organization as well. So everyone has the
25 opportunity to speak, please limit your comments to three

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1 to five minutes. If you have additional comments, they
2 may be submitted in writing by emailing
3 BPL-BoardSupport@Michigan.gov.

4 The Department staff -- I'm sorry, I've
5 lost my spot.

6 If you have written comments, you may
7 submit them directly to me. The Department will also
8 accept written comments postmarked or emailed until 5:00
9 p.m. today.

10 The Department staff from the Bureau of
11 Professional Licensing attending today's hearing are
12 LeAnn Payne, Kerry Przybylo, Stephanie Wysack, and me.

13 At this time, we will begin with comments
14 concerning the "Barber - General Rules." Are there any
15 comments concerning that rule set? (No response.)

16 Seeing none. Then we will now take
17 comments on the "Cosmetology - General Rules". And the
18 first card I have, is for Natasha Lawson.

19 NATASHA LAWSON: That is me. So after
20 reviewing the --

21 MS. MARKS: Would you please introduce
22 yourself and spell your name. Thank you.

23 NATASHA LAWSON: Natasha Lawson, and the
24 spelling is N-a-t-a-s-h-a L-a-w-s-o-n. I have two main
25 concerns with the proposed laws and rules. The first

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1 concern, I do see that unassigned hours have been added
2 in, however, it is two percent or less than two percent
3 of these students' programs. There are many things in my
4 14 years of educating that I have found that don't neatly
5 fit into any of these curriculum guidelines that are also
6 integral to student success. For instance, shadowing at
7 a salon, being able to have an experience where they're
8 learning about color maybe from a mindset that's not hair
9 related. So these things to me are really important. I
10 propose that instead of it being two percent of their
11 curriculum for all programs, that it is five percent of
12 their curriculum for unassigned hours; that would mean
13 that cosmetology would get 75 hours and all the 400
14 program, 400-hour programs like esthiology, electrology,
15 and manicurists would get 20 hours instead of 10.

16 My second concern is the change in
17 verbiage around scope of practice for cosmetology and
18 esthiology. I was looking through the Regulatory Impact
19 Statement, and there is a statement in here that I would
20 just like to point out. I disagree with -- so there's a
21 piece that says: Do these rules exceed standards in
22 other states around the Great Lakes region? I would say
23 that these do not correlate with other states around us.
24 For instance, Wisconsin specifically says that you can
25 utilize microdermabrasion and chemical peel machines as

1 long as you're only exfoliating the upper surface of the
2 skin, where the Michigan state law clearly states that
3 you cannot use any sort of microderm or product, so
4 that's concerning to me. Illinois, they also allow
5 cosmetology and estheticians to utilize chemical peels
6 and microdermabrasion within a specific scope of
7 practice, and they do not have to be under medical
8 license or under a doctor. And Ohio as well also allows
9 any chemical, mechanical, or electrical service to
10 exfoliate cells as long as they're within those first few
11 layers of the skin. So I'm proposing that Michigan take
12 some time to really look at those other laws and rules of
13 the states around the area and really clearly define what
14 is within the scope of practice and without the scope of
15 practice for an esthetician. So that's it.

16 MS. MARKS: Thank you for your comments.
17 For the next person, we have Demetria Williams.

18 DEMETRIA WILLIAMS: Demetria Williams,
19 D-e-m-e-t-r-i-a, Williams, W-i-l-l-i-a-m-s, and I am here
20 on behalf of Michigan College of Beauty. I really just
21 want more clarification on the things that it does say
22 where it says cosmetologists or estheticians, because a
23 lot of things, even as far as the tinting of the eyebrows
24 and rearranging of the hair, it does not say a
25 esthetician, it still doesn't that say an esthetician can

1 do it. It just basically says, the way I read it, it
2 only falls under cosmetologists, so I would like that to
3 be clear on the (inaudible) because as far as the law
4 goes, only a cosmetologist can change or rearrange
5 anything that has to do with hair.

6 Another one of my things that I was going
7 to ask about was the spelling out of anything that has
8 had to do, that a esthetician versus a cosmetologist, and
9 then in some of the rules making amendments, so they were
10 talking about field trips and how that needs to be
11 spelled out, like what can we do as a field trip, what
12 those guidelines would go, how many hours would be
13 allowed for a field trip outside of school and what it
14 would entail; like are they allowed to go to another
15 state, does the instructor have to be there, what entails
16 a field trip?

17 And then another question that we had was
18 about the cosmetologists being able to use a razor to
19 like shave hair on the face. So can they use a straight
20 razor, because I know a razor is big thing as far as a
21 blade goes in this portion? That's it.

22 MS. MARKS: Thank you so much. And the
23 next person is Christina Newman.

24 (Multiple speakers, inaudible comments.)

25 CHRISTINA NEWMAN: Hi, I'm Christina
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1 Newman, C-h-r-i-s-t-i-n-a N-e-w-m-a-n, on behalf of Multi
2 Media Makeup Academy. So my comment is regarding
3 verbiage, and I was part of the work group meetings that
4 took place at the end of last year, and I think we made a
5 lot of headway, but there's still some things that I feel
6 are unclear regarding some of the proposed changes.

7 Under (j) Performing services that are
8 limited to the scope of practice of a licensed healthcare
9 profession regulated under 15 of the Public Code, just
10 including, but not limited to microdermabrasion,
11 dermaplaning, hydrodermabrasion, Botox injections, it
12 looks like we're trying to eliminate unless he or she is
13 performing a service that is delegated under the Section
14 162 -- 16015 of the Public Health Code. So I've been
15 fielding a lot of comments and questions from
16 estheticians in the State of Michigan on social media
17 since Friday, believe it or not. There's a lot of
18 concern that eliminating that sentence makes it so that
19 estheticians who are under the guidance of a licensed
20 healthcare professional cannot perform some of these
21 services. Yes, they should never perform Botox, but by
22 lumping that in with something like dermaplaning, which
23 is technically removal of the hair with a razor, people
24 are going to be able to lose their livelihood, a large
25 portion of us. So I think that needs further clarity.

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1 And then I had a couple laser hair
2 removal techs reach out to me because they see just user
3 possess a laser or an ultrasound for any purpose, and
4 that needs clarity. If you are working within a
5 facility, again, under a licensed healthcare professional
6 and you've been properly trained and you're under the
7 guidance of them, I don't understand why that would be
8 worded like that, so more clarity on that.

9 And then I'm also proposing under (r) Use
10 any color, tint, or chemical preparation on the eyelashes
11 or eyebrows of a patron that is intended to last longer
12 than six weeks after application, or use any color, tint,
13 or chemical preparation on the eyelashes that -- or
14 eyebrows of a patron that is not specifically intended
15 for that use, I think there's some extra ambiguity there
16 by having the or statement in the front of that. You
17 could potentially have anybody use any sort of
18 demi-permanent hair color on lashes because it lasts less
19 than six weeks and it's not necessarily meant for the
20 brows and lashes, that needs to be eliminated and it just
21 needs to state plainly, use any product that is not
22 intended for brows and lashes according to the
23 manufacturer's label. And that was it.

24 MS. MARKS: Thank you. Ashlyn Alexander.

25 ASHLYN ALEXANDER: Hi. My name is Ashlyn
Penn Reporting, LLC - lori.penn@yahoo.com

1 Alexander, A-s-h-l-y-n A-l-e-x-a-n-d-e-r. I am a State
2 of Michigan esthetician, licensed esthetician. And my
3 two biggest concerns would be, first off, I feel like
4 this is an attack on women in our livelihood. It's sad
5 to be a Michigan woman today. As lots of estheticians,
6 most of it, as a woman-dominated industry, we are able to
7 provide for ourselves without the help of anyone else by
8 providing these services and helping out our public.
9 Taking away of lot of these services that we provide
10 livelihood for ourselves would put us in a far better or
11 worse situation as far as the economy goes and finances
12 and taking care of ourselves. We're already dealing with
13 a tough situation with the economy right now, and then
14 this is going to further push us below. This is not
15 helping lift women up today, and that's disheartening to
16 have to say right now.

17 So to the State of Michigan, I would
18 really want to add two questions. Are you able to
19 provide and prepare for that lost income that tens of
20 thousands of women are probably going to face when these
21 services would be taken away from if that does carry
22 through? So I have a question. How would that impact
23 our economy?

24 And then our biggest thing, too, is that
25 we deal with -- the skin is a largest organ, which is a

1 regulatory system; taking away these services that we
2 help people with with this organ, which is our first
3 defense to the world, diseases, illnesses, you're taking
4 away providers that can help with causes of the public
5 health. So that would be my comment. Thank you.

6 MS. MARKS: Thank you. Therese, I
7 apologize ahead of time, Vouvodsky.

8 THERESE VOEVODSKY: Hi, I'm Therese
9 Voevodsky, T-h-e-r-e-s-e V-o-e-v-o-d-s-k-y. I represent
10 BeauBien Holistic Care in Grand Rapids, Michigan, I'm the
11 owner and managing partner. I feel like I was remiss in
12 not learning about this until a couple days ago, but
13 quite honestly, it totally freaked me out when I read it.
14 I spent all day yesterday on it, and I read all of the
15 regulations, I read the Regulatory Impact Statement, I
16 really tried to understand this. But it looks to me as
17 if you are taking away an entire class of services from
18 tens of thousands of women in this State, and thousands
19 of women-owned businesses are going to go under because
20 of this.

21 And I'm getting a little upset because,
22 like I said, I just learned about this yesterday. And
23 the way that this is written, this even includes -- so
24 anything that takes away any layer of skin, that takes
25 away exfoliation, peels, it takes away everything.

1 There's no way -- we might as well close up shop, because
2 if my estheticians can't even do an exfoliation or a
3 peel, we're done.

4 I have four estheticians, two doctors,
5 and a nurse that work for me. The doctors and the nurses
6 are not going to want to provide these services, and
7 they're not trained in it. So not only will we be taking
8 away the livelihood of thousands of women, we'll be
9 putting it on doctors and nurses that are already
10 overloaded, and essentially no one is going to be able to
11 provide these services anymore. They don't know how to
12 do this. We'll have more injuries, if there are any, and
13 that was my first point in my email that I sent. Show me
14 the studies that people are getting injured, that
15 Michiganders are getting hurt by training licensed
16 professionals providing these services. I just, I don't
17 understand it. So you have my written comments.

18 MS. MARKS: Thank you for your comments.
19 Jessica Abfalter.

20 JESSICA ABFALTER: Hello. My name is
21 Jessica Abfalter, spelled J-e-s-s-i-c-a
22 A-b-l-f-a-l-t-e-r. First, I'd like to echo all the
23 statements that have come before mine. Everything these
24 women have said, I completely agree with.

25 There are many issues that I have with
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1 these proposed changes, including, but not limited to,
2 there's contradiction regarding the use of sanitation of
3 makeup brushes, vague language, like the word
4 beautifying, elimination of the word chemical from the
5 esthiology curriculum, lack of clarity with regards to
6 the use of exfoliant products, and lash and brow dye, and
7 unnecessary regulation of blades, clippers, and scissors
8 that potentially disallow estheticians, barbers, and
9 cosmetologists from simple acts like trimming eyebrows or
10 cleaning up a neckline. And while those are many issues,
11 what I find the most concerning is the transfer of some
12 advanced esthetic treatments to the realm of the
13 physician, specifically microdermabrasion,
14 hydrodermabrasion, and similar treatments like chemical
15 peels.

16 Don't misunderstand; I love doctors,
17 they're the reason I'm able to be here today, but that
18 doesn't change the fact that I can personally attest to
19 the fact that adding an M.D. to a spa does not make it
20 safer. On the contrary, what I and other colleagues in
21 the medical esthetics field have observed is that many
22 so-called med spas don't have their doctor on site, and
23 even more are operated by physicians who do not
24 specialize in anything related to skincare. Even worse,
25 some of these doctors do not hire estheticians to do this

1 work. While it may seem logical that requiring medical
2 supervision over advanced treatments would improve their
3 safety, this rule change does nothing to protect the
4 public. Given the chance to choose between a licensed
5 esthetician and a medical assistant who was trained on
6 the job, I'm going to choose the esthe every single time.

7 The policy also takes income from a
8 highly specialized group of professionals and puts it in
9 the hands of physicians who already have high earning
10 potential, and possess a greater degree of risk to the
11 public because of the reasons I have already mentioned.

12 Not only that, this rule change takes the
13 power of regulation away from the Board of Cosmetology
14 and puts it in the hands of doctors and the Public Health
15 Code. We have seen an influx of medical spas and
16 doctors' offices offering anti-aging therapies over the
17 past 10 to 15 years, and skin rejuvenation technology
18 will only continue to grow, so there is no doubt that
19 regulatory policy will have to change to keep up.
20 Personally, I would like to see the governing body of our
21 industry do more to protect our interests than those
22 of -- and not those of physicians who already have their
23 own representation. Thank you.

24 MS. MARKS: Thank you. Paul Chirco.

25 PAUL CHIRCO: Hi. Paul Chirco, P-a-u-l
Penn Reporting, LLC - lori.penn@yahoo.com

1 C-h-i-r-c-o. I'm here on behalf of Alisa Maria Brows.
2 My objection is to paragraph (r), which has a six-week
3 limit on a tint, color, or chemical prep on eyebrows and
4 eyelashes. The six weeks, in my opinion and many
5 opinion, is that this is arbitrary, pulled out of a hat,
6 it's not based on any kind of science. By setting this
7 arbitrary number, you're subject to constitutional
8 standards. A reg can't be arbitrary or capricious.
9 Numerous products specific to the eyebrows last 6 to 8
10 weeks, can last up to 12 weeks. These products are safe
11 and effective. No health professional will perform these
12 services because, as was pointed out before, estheticians
13 have been doing this service for many years. You're
14 potentially taking away the livelihood of hundreds of
15 women on a number pulled off of a hat.

16 My question is, what is your objection
17 of -- objections -- on what are your objective on this:
18 Is it permanency? Is it invasiveness? Is it health and
19 safety? None of these apply or are changed by the
20 six-week limitation there. I would ask to change this
21 limitation to 12 weeks since most of the products that
22 are out there, if not all, last less than 12 weeks.

23 MS. MARKS: Thank you. David, I'm sorry,
24 I'm not even going to try your last name.

25 DAVID DAGENAIS: Yes. David Dagenais,
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1 spelled D-a-g-e-n-a-i-s. I'm with the Michigan College
2 of Beauty, I'm the owner of Michigan College of Beauty in
3 Troy, Michigan, it was incorporated in 1973, I'm the
4 second generation owner, my son, Drew, is currently being
5 trained to be the third generation owner.

6 Michigan College of Beauty has branch
7 campus licenses for approximately 30 years. We currently
8 hold four branch campus licenses. In 2018, the
9 cosmetology rules committee started revamping the rules
10 that regulated the cosmetology industry. We attended
11 these negotiations and were told the statute did not
12 allow for the issuance of branch campus licenses. As a
13 result, the 2018/19 rules committee agreed to create
14 R 338.2127 with language to allow for more than one
15 premises, and described the conditions under which the
16 existing schools could have not a branch campus, but a
17 more than one premises. This was all agreed upon.

18 In January 2022, during the school's
19 biannual inspection, the State Board inspector asked me
20 if I was planning on renewing my cosmetology branch
21 campus licenses, and assured me that she thought it was
22 not necessary given the language in the newly amended
23 R 338.2127 allowing for more than one premises. In early
24 2022, an entirely new rules committee started once again
25 revamping the rules pertaining the cosmetology industry.

1 In the spring they decided to eliminate the concept of
2 more than one premises because there was no objection to
3 removing it and no one on the committee had the frame of
4 reference as to why the previous committee had added the
5 more than one premises language. The changes to rule
6 R 338.2127 will not allow for a school after their branch
7 campus license expires to have more than one premises.

8 During MCB's summer inspection of
9 August 2022, the inspection notified us that we would not
10 be able to use these branch campus facilities after the
11 branch campus licenses expired. The news was a complete
12 surprise to us as we understood that the concept of more
13 than one premises was established and accepted by LARA.
14 Upon the news, we began attending each and every new
15 rules meeting as we looked into the whole concept of more
16 than one premises being removed from the rules. The new
17 committee had not -- the new committee, who had not been
18 there during the 2018/19 negotiation, had decided with no
19 opposition to remove the entire more than one premises
20 language.

21 Why does the concept of more than one
22 premises need to be reexamined? What would closing four
23 out of the five locations that MCB currently operates do
24 to jobs, current students, training in the cosmetology
25 field, staffing resources for local salon owners who have

1 relied on us for decades, our local economy, and State
2 tax revenue? During a time of economic uncertainty, the
3 effect would be detrimental.

4 These locations, which are strictly used
5 for extra classroom space, are not part of the student
6 clinic floor, are within a quarter mile of our main
7 campus, two of them we actually share a common parking
8 lot. We often walk back and forth between the facilities
9 daily. There is no language in the statute to indicate
10 where a cosmetology training needs to be performed as
11 long as it's supervised by a licensed instructor
12 following the school's curriculum. The elimination of
13 more than one premises would restrict the school's
14 ability to quickly, inexpensively, and flexibly expand to
15 meet the industry ever-changing needs. This would harm
16 both salon owners that rely on schools for newly licensed
17 staff and the access that future hair stylists have to
18 training.

19 Being a small business, and our schools
20 are, it is difficult to stay viable as is. Restricting
21 the school's ability to quickly respond to changes and
22 demands does not make sense and will inevitably be
23 detrimental to the industry. MCB does not believe that
24 Governor Whitmer's administration would put into
25 regulation laws that would seek to stifle growth in the

1 cosmetology industry and to create job loss. This
2 regulation implementation would do exactly that and give
3 Michiganders one more reason to seek education, careers,
4 and opportunities in other states.

5 In closing, we are requesting to maintain
6 the option for more than one premise as presented in
7 R 338.2127 Section 10. Thank you.

8 MS. MARKS: Thank you. Susan Kolar.

9 SUSAN KOLAR: My name is Susan Kolar,
10 S-u-s-a-n K-o-l-a-r. I concur with everyone's comments
11 so far. I think the saddest thing is this started a long
12 time ago. The rules committee that would be open with
13 comments that you could give your ideas. Being a
14 licensed for special, and as a retired instructor, I
15 stayed abreast of everything because I'm just nosy and
16 it's my passion. As I've trained -- I've been teaching
17 for over 45 years. I was an examiner for the State of
18 Michigan. I've worked for three very good schools. And
19 I just -- it's our livelihood that we're overthinking the
20 statements in these rules that we're taking away the crux
21 of what they do. All right.

22 I guess I agree that maybe some of these
23 need to be under guidance or, you know, directed by a
24 medical licensee, I get some of that, I almost agree with
25 that, but to the point where we can't do exfoliation,

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1 we're limited to six weeks on a tint, we can't do lash
2 lifts, which are intended for that use, I think we need
3 to simplify some of the work verbiage and be specific on
4 other verbiage, such as the field trips. It used to be
5 there, and it was fine, everybody was clear, an
6 instructor had to be there, you were limited to so many
7 hours, and they took it away. I guess that's pretty much
8 it in a nutshell. Thank you.

9 MS. MARKS: Thank you. Nekeyta Brunson.

10 NEKEYTA BRUNSON: My name is Nekeyta
11 Brunson, N-e-k-e-y-t-a B-r-u-n-s-o-n. I'm a licensed
12 esthetician, I own Uncovered Beauty Studio, which is in
13 Lansing. Over the past six years, I became a licensed
14 esthetician because I help women who are going through
15 hair loss, and even when you lose your hair, we all have
16 skin. And so I've gone through school, I completed all
17 the requirements, I've paid all the monies to have an
18 establishment.

19 My comment would be on who's enforcing
20 these things, because as someone who's gone through these
21 last six years and trying to figure out what we can do
22 and what we can't do, it was already very difficult to
23 figure out. I want to do what's right to have the
24 establishment, have it be done right for these women; it
25 was already confusing on who to call, who to say what.

1 I'm calling LARA; they don't know. I'm asking them what
2 it's in the scope; they don't know.

3 So as we are doing all these different
4 changes with the wording and the verbiage, the other
5 thing that us licensed professionals are having issues
6 with is social media and those who aren't licensed are
7 already doing these things from home or from their
8 places, and so who's protecting us when we pay all the
9 money to go to school, we're paying all this money for
10 these equipments, these licenses, these insurances, and
11 we've done all of that, and then social media, people
12 from home can, or from different places can just come in
13 and do it, they're not doing it right, nobody's
14 regulating it, nobody's shutting them down. There are
15 places that are not following the rules that you already
16 have in place, and they're not getting shut down. So I
17 feel like it's just causing more and more trouble.

18 I agree with the professionalism, I agree
19 that these things should be more clear, because we do
20 take our industry professionally and we are trying to
21 help women in a very safe way, women and men, because
22 40 percent of my business is men, they'll just come if
23 they want to. But either way, like the goals for the
24 people who are following the rules is to follow the
25 rules, and we want them to be clear, yes, we want them to

1 be safe, yes, we also want to be protected as a
2 professional to say if there are people not following
3 those rules, we expect for them to have the, the
4 repercussions happen, and we're not, we're already not
5 seeing that our industry is being protected in that way.
6 So as you update the rules, also update like the workers
7 who are going to be able to go behind and find out who is
8 not following these rules that there are going to be so
9 many people trying to now continue to implement into
10 their business to figure out how to continue to provide
11 for their families.

12 MS. MARKS: Thank you. DeAnna Huizinga.

13 DEANNA HUIZINGA: I was in the other
14 room. My name is DeAnna Huizinga, D-e-a-n-n-a
15 H-u-i-z-i-n-g-a. I'm representing myself, along with my
16 coworkers. I work at Grand Pearl Spa in Grand Rapids,
17 Michigan. I have been a licensed cosmetologist for over
18 30 years now, I've worked at our practice for 26 years.

19 The whole reason why I am concerned is I
20 work with a group of plastic surgeons. I am a
21 cosmetologist, so there are occasions where physicians
22 say we work under their medical license, but I'm not
23 risking my cosmetology license for anyone. So I worked
24 really hard to get where I am, continue education,
25 continue going to classes, and I'm not going to have

1 somebody come in and say you can't do that now because
2 these rules and regulations are not clear and clarified.

3 I agree with everything that everybody
4 has said here, everybody has definitely proved their
5 point; but in my case, I look forward to going to work
6 every single day, otherwise I wouldn't be there for 26
7 years. I am a previous breast cancer survivor, and if it
8 wasn't for my coworkers exfoliating my skin and giving me
9 facials, I wouldn't have the confidence to come back to
10 work. If it wasn't for them exfoliating my breasts after
11 radiation, I wouldn't have the confidence to actually
12 show people. I'm proud of my breasts now. So for me, to
13 have that ability to then do that to someone else, I'm
14 proud of that. So for you guys to have that ability to
15 take that away from me and my coworkers is really
16 disheartening.

17 And how am I supposed to pay my bills if
18 you take that away from me? I am in a large amount of
19 debt, and now you're going to take this away. I won't be
20 able to dermaplane somebody, I won't be able to do a
21 hydrofacial, I won't be able to help somebody. That's
22 just ludicrous, and I just feel like you are taking such
23 a big chunk of benefit away not just from us providers,
24 but from people that come in and want to feel better and
25 feel good about themselves.

1 So my public comment is you have to make
2 the wording more accurate, more specific, and you also
3 have to make a difference between medical spas and what's
4 at cosmetology locations, hair salons, and schools,
5 because there is no clear definition to what you can do
6 at a medical spa versus what you can do at a hair salon
7 versus what you can do at a medical practice. And if it
8 was me, I'd rather have somebody that has 26 years' worth
9 of experience treating skin than somebody that was just
10 trained as an MA.

11 I mean like they they've always said to
12 me, there's somebody that came in last at medical school
13 and there's always somebody that barely passed the bar in
14 law school; who do you want working on you, the one that
15 graduated top of their class or the one that barely
16 passed? So that's my public comment.

17 MS. MARKS: Thank you.

18 DEANNA HUIZINGA: Sorry for being
19 emotional.

20 MS. MARKS: No problem. Sydney Shaw.

21 UNIDENTIFIED: Congratulations.

22 DEANNA HUIZINGA: Thank you.

23 SYDNEY SHAW: My name is Sydney Shaw
24 S-y-d-n-e-y S-h-a-w. I've been a esthetician for over
25 six years now.

1 I'm for these changes in the cosmetology
2 setting, but I'm not for these changes within a medical
3 setting, especially with the medical team on site. I
4 certainly don't agree that Botox should be administered
5 by an esthetician or a cosmetologist; that is just
6 unethical, in my opinion. We should be able to
7 dermaplane and perform these services with blood-borne
8 pathogen annual training and certification. I certainly
9 believe there should be more regulation on the
10 certifications that are required, but we should be able
11 to laser, hydrofacial, chemical peel, et cetera, with
12 proper certification and training, which the verbiage is
13 unclear whether these rules are pertaining to
14 estheticians or cosmetologists. Because as an
15 esthetician, our governing board is the Board of
16 Cosmetology, it is unclear whether -- who these rules are
17 pertaining to exactly, because from my understanding,
18 this is essentially limiting people even if they have
19 medical oversight.

20 So my question is, are you trying to rule
21 out these services in salons, because, in my opinion, on
22 behalf of the opinion of many others, with medical
23 oversight and continued hours of education on these
24 services, excluding injections, should be allowed under
25 specific circumstances in medical facilities? My biggest

1 concern is clarity on what is pertaining to
2 cosmetologists and estheticians, and what services will
3 be taken away and what will be continued to be performed
4 with direct medical supervision? Thank you.

5 MS. MARKS: Thank you. Meagan McComber.

6 MEAGAN McCOMBER: Sorry, I'm very new to
7 this process. My name is Meagan McComber, M-e-a-g-a-n
8 M-c-C-o-m-b-e-r. I'm a licensed esthetician, I'm
9 representing The Babe Company, a licensed skincare
10 facility.

11 I have spent countless hours that have
12 been dedicated to my continuing education and learning
13 and making me an expert in my profession of skincare.
14 Many of the services in question, such as general
15 exfoliation, is extensively covered in esthetic school
16 where we also learn to provide proper skin analysis and
17 make treatment recommendations, however, I understand
18 that many of the services that I offer and provide for my
19 clients on a day-to-day basis in my esthetic studio,
20 which I own and operate, are not covered in the general
21 education required by the State of Michigan to obtain a
22 esthetics license, however, I, like many of the other
23 estheticians that are concerned about the possibility of
24 these new prohibitions to be put into effect have gone
25 above and beyond the general requirements. I've spent

1 plenty of time taking -- plenty of time and money taking
2 courses and training outside of my general education,
3 making me knowledgable and proficient specifically
4 regarding dermaplaning, microneedling, chemical peels,
5 lash lift and tint, eyebrow laminations and tint,
6 hydrodermabrasion, and permanent makeup, dedicating
7 myself, just like our license requires us, to be of good
8 moral character to provide these services. Many of these
9 services people would attempt to provide for themselves
10 in their own home settings and will continue to do so,
11 especially if we are not permitted to perform them -- for
12 them in a professional and regulated setting. Most all
13 of the materials required to perform most of the services
14 that the State wishes to prohibit are readily available
15 for the general public to purchase and not regulated by
16 any markets to be sold only to professionals.

17 If I am not permitted to provide the
18 services the State wishes to prohibit for my clients any
19 longer, my business will most likely fail, as I
20 specialize in skin rejuvenation renewal, specifically
21 curing acne. If I have to send my clients to a medical
22 specialist for what I normally provide for them, they're
23 not going to receive the same standard of care. In my
24 experience, medical professionals rarely have interest in
25 caring, they will more than likely focus only on

1 treatments, many times with temporary results, using
2 extreme or unnecessary force, never caring to find what
3 the root cause of the problem is. More than likely,
4 medical professionals will also have little to no
5 interest providing services that the State wishes to
6 prohibit us from providing, which, as I stated earlier,
7 will lead clients to perform the services at home
8 themselves, which is extremely dangerous.

9 If the State wishes for a higher
10 education regarding the services they wish to prohibit,
11 they should make it a part of the curriculum that the
12 State requires to obtain an esthetics license. So many
13 estheticians will suffer from client loss, as well as
14 loss of income, if the State does choose to go ahead with
15 these limitations that they wish to put into effect.

16 It is my hope as a well-educated
17 professional and as somebody who cares deeply about the
18 wellbeing of my clients that the State will reconsider
19 what they are about to do. Thank you.

20 MS. MARKS: Erin Dresser.

21 ERIN DRESSER: Hi. My name is name is
22 Erin Dresser, D-r-e-s-s-e-r, and I am a licensed
23 esthetician and have been in this industry for 23 years,
24 I'm also a medical assistant. I own a spa and have owned
25 it for 17 years in, and I do have a medical director that
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1 oversees our medical supervision.

2 So the part that concerns me is the
3 prohibition section regarding hydrofacials,
4 microdermabrasions, chemicals peels. I do agree with the
5 Botox being only administrated by professionals, however,
6 hydroabrasion, microdermabrasion, chemical peels I do not
7 think needs medical supervision; most states don't
8 require that. I have been licensed in California and in
9 Michigan, so I have a lot of experience with that.

10 I also have been a medical assistant, and
11 when I first started this career, I worked for plastic
12 surgeons and dermatologists and they would delegate
13 chemical peels and microdermabrasions to me with no prior
14 knowledge of skincare, so when I did obtain licensed
15 esthetician, when I did go to school for that, I did
16 learn more about that, and I would much rather have a
17 licensed esthetician perform those services on me.

18 I think that eliminating this and the
19 clarification in the rules is very confusing and it, the
20 interpretation of it would only be limited to licensed
21 physicians and nurses to perform these services. Our
22 healthcare system is already overwhelmed, and I don't --
23 a lot of the clients and patients that already get this
24 care would not be able to get the care as easily as they
25 would need.

1 And I think that the delegation part is
2 unclear. I see that that's crossed off, so does that
3 mean that licensed estheticians will no longer be able to
4 be employed by physicians or to perform these services
5 over -- under medical supervision? In this case, I think
6 that a lot of estheticians would lose their jobs and
7 small businesses would have to close their doors.

8 I've personally owned my business for 17
9 years, and the majority of the services that we provide
10 are dermaplaning and hydroabrasions and chemical peels,
11 so if we were not able to provide these services, then it
12 would really have an effect on our revenue that comes in
13 from these services. I do employ ten people, five of
14 them which are estheticians, they're highly trained. I
15 think that a better approach would be to require more
16 certifications and more education and put this on the
17 curriculum for estheticians to require that to obtain a
18 license. And I -- if you are going to eliminate this and
19 only have medical supervision, I think estheticians
20 should be able to perform these services under medical
21 supervision. They are invasive treatment -- they are
22 non-invasive treatments, and I don't believe that they
23 should be taken away from estheticians to perform.

24 Also, I think that this would increase
25 unemployment, estheticians losing their jobs, it would

1 decrease sales tax that the State gets from estheticians
2 who retail products. A lot of small businesses have
3 invested in equipment, and this equipment is very
4 expensive, so they would be stuck with this equipment,
5 some of them are still paying on loans to pay this
6 equipment off, so it would have a very detrimental effect
7 on all business owners who have invested in this
8 equipment. Would the State be able to provide
9 reimbursement for this equipment and this loss?

10 So in conclusion, I don't think
11 eliminating the practice of hydrodermabrasion,
12 microdermabrasion, and dermaplaning would be something
13 that would be a good effect on our State. Thank you.

14 MS. MARKS: Thank you. Daryn Parker.

15 DARYN PACKER: Hello. My name is Daryn
16 Packer, not Erin Parker. I represent Face Foundrie.

17 MS. MARKS: Could you spell the last
18 name, please?

19 DARYN PACKER: Yes. P-a-c-k-e-r.

20 MS. MARKS: And is the first name
21 D-a-r-y-n?

22 DARYN PACKER: Yes.

23 MS. MARKS: Okay.

24 DARYN PACKER: I represent Face Foundrie,
25 a focused facial bar in Birmingham, Michigan. I went to
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1 the University of Michigan, I've spent the past six years
2 living in Washington, D.C., California, and Colorado. I
3 finally found my way back to the place I grew up to help
4 my mother start a business. We opened our business, Face
5 Foundrie, in December and we were most recently scouting
6 our second location last week right here in Lansing, in a
7 place where there have been dozens of storefronts that
8 have gone vacant as a result of the COVID epidemic.
9 After years spent in other frankly progressive places, I
10 was always proud to be from Michigan where I felt
11 innovation and entrepreneurship were at the cornerstone
12 of our culture. These rules place that in jeopardy for
13 thousands of independent estheticians and small business
14 owners.

15 At Face Foundrie, our primary goal is the
16 accessibility and providing quality skincare services to
17 women of all skin types and socioeconomic backgrounds.
18 We are licensed and insured, we follow the current
19 guidelines and the laws that are in place. All of our
20 estheticians are licensed, and they receive further
21 training from our corporate partners, and each
22 esthetician must have had our services before they are
23 able to perform them on clients.

24 I want to further emphasize how these
25 rules changes are not just detrimental to thousands of

1 estheticians who have spent thousands of dollars and
2 hours to learn and perform services to help people feel
3 better about themselves, it's also detrimental to
4 thousands of clients that estheticians have helped in
5 their skincare journeys. Rules like these present
6 barriers to access. Not all women need medical-grade
7 treatments. There are dozens of processes that are
8 already reserved in the medical field. Individuals who
9 need those more invasive treatments are usually
10 encouraged to do so by their estheticians.

11 So just as a consumer has to choose what
12 food they put in their body or how to treat the common
13 cold, they should be able to choose their best path for
14 skincare treatment and who provides it to them. For some
15 that would mean spending thousands of dollars at a
16 medi-spa, but for a great deal of others, it's building a
17 skincare plan with an esthetician because it's more
18 cost-effective and it might work better for their skin.
19 These changes will discredit the professionals that have
20 spent their careers perfecting these crafts.

21 There are bad actors, every person in the
22 room I was just in would probably agree. Any respected
23 licensed esthetician would tell you they approve of
24 enforcing rules that eliminate bad actors. A nursing
25 degree or a medical license does not ensure that there

1 will be no bad actors. I think you all know this. I
2 hope you all know this.

3 I did not come here to only highlight the
4 problems, I would also like to suggest some solutions
5 which I think everybody has kind of already highlighted.
6 Modify the process, ensure there's more training in
7 schools, cover things more thoroughly like dermaplaning,
8 ensure that salons and service providers are adhering to
9 the current rules. I mean what good are rules if they
10 are not enforced. Making more rules does not ensure that
11 rules will be enforced. Slapping more rules into the
12 system does not change anything, especially if the
13 current rules are not being enforced. Quite frankly,
14 it's a joke.

15 I just lived in Colorado and I was on a
16 town board, so I know what you guys are sitting here
17 listening to, but just adding the more and more verbiage
18 and more rules to something does not create a solution.
19 I ask you today to do what you were chosen to do, defend
20 and properly represent the industry, the professionals
21 you were chosen to represent, hear all of these concerns
22 and don't let these revisions as they stand go through.
23 Thank you.

24 MS. MARKS: Thank you. Greg Packer.
25 Greg Packer. Doesn't look like he's stayed.

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1 Are there any other comments at this time
2 about either the "Barber - General Rules" or the
3 "Cosmetology - General Rules?"

4 THERESE VOEVODSKY: I would like to add a
5 few more things. I kind of skipped over everything, and
6 everyone else was more prepared than I was. Can I add a
7 few more things?

8 MS. MARKS: Sure.

9 THERESE VOEVODSKY: Okay. Therese
10 Vouvodsky, again, T-h-e-r-e-s-e V-o-u-v-o-d-s-k-y. I'm
11 owner and managing partner of BeauBien Holistic Care in
12 Grand Rapids.

13 A couple of the things that I forgot to
14 mention are, and I'm not trying to be inflammatory here,
15 but I'm wondering whether or not you are taking away
16 barbers' ability to use a blade, because, to me, barbers
17 and estheticians have both really good training in these
18 areas. So if we're not taking it away from barbers, we
19 should not be taking it away from estheticians. This is
20 institutional, and, again, I'm not trying to be
21 inflammatory, this is institutional sexism. If barbers
22 can use blades, estheticians should be able to use
23 blades.

24 A couple of things that other people said
25 that I want to highlight again are this is just going to
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1 cause more people to go underground and unlicensed people
2 to be providing these services. The honest people will
3 follow the rules and go out of business; dishonest people
4 will continue to provide these services.

5 And lastly, in your Regulatory Impact
6 Statement, Item No. 32: Explain how these proposed rules
7 will impact business growth and job creation (or
8 elimination) in Michigan. The rules are not expected to
9 have an impact on business growth, job creation, or job
10 elimination in Michigan. That's ridiculous. This is
11 going to have a huge impact. So that statement needs to
12 be redone, and there needs to be a lot more impact
13 studies or something to go beyond this. I don't think
14 that there was enough research or analysis put into this.
15 That's it. Thank you.

16 MS. MARKS: Thank you. Are there any
17 other comments at this time about either the Barber Rules
18 or the Cosmetology Rules?

19 JAMIE BURNS: I do have a quick comment,
20 if I could?

21 MS. MARKS: Certainly. Can you introduce
22 yourself and spell your name, please?

23 JAMIE BURNS: Is Jamie Burns, J-a-m-i-e
24 B-u-r-n-s. I'm an instructor for a small school out of
25 northern Michigan, we are very brand new.

1 And reading all over all of this and
2 hearing everyone's comments with all of this is kind of
3 hard to -- we're trying to rebuild our curriculum.
4 Obviously with all of the changes, it's pretty hard to do
5 that when nobody really knows what's going on. We come
6 from a very small community, so we are trying to give our
7 students a big-city education in a very small town, and
8 hearing all of your voices, we're trying to give that to
9 our students, what they have, and when they don't even
10 know if they're going to be able to do all the things
11 they love to do makes it really hard for teachers like me
12 and many others really to know what's going on. And when
13 we had our agent come in to inspect our school, it's very
14 disheartening when they don't even know what's going on
15 and they don't have straight answers for us on what we're
16 supposed to be doing. So I just really hope that we can
17 get to a point where those rules and regulations are
18 adhered so that I can give to my students and my
19 co-workers and I and everybody else can give our students
20 the best chance to excel in what I call a very wonderful
21 career field.

22 MS. MARKS: Thank you. Are there any
23 other comments at this time?

24 (Inaudible comments.)

25 MS. MARKS: Okay. Please introduce
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1 yourself again.

2 SUSAN KOLAR: Susan Kolar, last name
3 K-o-l-a-r. I also since this, I started this found out
4 that if someone were to register a complaint, because so
5 many people are doing things that they're not licensed
6 for and it's all over social media, I understand, and I
7 believe this is correct, I have a friend that did
8 complain about a salon that was not licensed, was in
9 business, and when she filed a complaint of that person
10 is known to the -- in other words, I get it if you want
11 to list a name, but how does the owner find, or the
12 business owner that's not licensed find out who the
13 complainant is, which she was later bashed on social
14 media for getting someone in trouble when we all
15 obviously are here, you want to stay licensed, you want
16 to do it the way, you know, the laws, you know,
17 pertaining to us, and I guess I was, I did want to
18 comment on that, that why can't that be not revealed to
19 the --

20 UNIDENTIFIIED: (Inaudible.)

21 (Multiple speakers.)

22 MS. MARKS: I'm sorry, one at a time.

23 UNIDENTIFIIED: Oh, I'm sorry.

24 SUSAN KOLAR: That they, pretty much the
25 girl that find the complaint was bashed on social media

1 because she filed the complaint that they were not
2 licensed, and I think that's a -- it should be anonymous
3 to the, you know, to the person getting in trouble or not
4 following the laws. And that was it.

5 MS. MARKS: Thank you. Are there any
6 other comments? (No response.)

7 Hearing none, will take a short recess.
8 Please remember the recording will remain in progress, so
9 if you want to have conversation, please exit the room to
10 have a conversation. We'll start back in about 10 or 15
11 minutes.

12 (Recess from 10:01 a.m. until 10:16 a.m.)

13 MS. MARKS: We're back on the record at
14 10:16. There was an additional comment from Daryn
15 Packer.

16 DARYN PACKER: Sorry, I just forgot to
17 add one thing. I just wanted to comment on how like what
18 this speaks about trade schools. Trade schools, just
19 like cosmetology, have been a home for people who choose
20 that route or do not have access to higher education.
21 These rule changes are classist and elitist in nature,
22 and it's now going to require a medical degree on top of
23 services that have been a main source of income for
24 people who have chosen the trade school route. It kind
25 of causes me to question whose best interest all of these

1 are in, all of these new rules are in. And I strongly
2 feel that it's a greedy industry, that it found more
3 money upfront in providing cosmetic procedures where they
4 don't have to deal with insurance carriers. Just please
5 consider what these rules, what these rule changes would
6 say about trade schooling and its place in our economic
7 and education system.

8 MS. MARKS: Thank you. Nicole Maynard.

9 NICOLE MAYNARD: Hi, I'm Nicole Maynard,
10 N-i-c-o-l-e M-a-y-n-a-r-d. I am a licensed esthetician
11 in the State of Michigan, I've been -- this is going on
12 my eighth year. I've worked at a med spa, Skin Deep Day
13 Spa, in Jackson, Michigan, for the last now eight years
14 this May. We do a variety of treatments, and including
15 microderms, chemicals peels, hydrofacials, dermaplaning,
16 all the things that are being taken into consideration
17 today.

18 I do agree with everything that everybody
19 has been talking about today and speaking of, everyone
20 has done a phenomenal job at educating all of you that
21 are taking notes for whoever is making this law happen.
22 This is our livelihood, this is our career, this is
23 something we've all worked so hard for, just like anybody
24 else that has gone to school for any career that you're
25 in.

1 So the treatments, I do want to say that
2 the treatments that we offer as estheticians do change
3 lives whether anybody believes that or not. If you take
4 our right away from being able to do all these things,
5 like I said, dermaplaning, microderms, hydrofacials,
6 chemical peels, it will not only affect our livelihoods,
7 our business, our economy, because all the tax dollars
8 that we bring into the State of Michigan are huge, it
9 will affect, what I'm more concerned about -- yes, I'm
10 scared to lose my job, lose everything that we've all
11 worked for -- but also our clients, our patients, who is
12 going to be treating their skin conditions that we are?
13 Not only there's not enough doctors or nurses, the
14 doctors and nurses, they are -- they are there for
15 medicine. There are some that go into the esthetics
16 world, but who is going to train the doctors and nurses
17 that are going to have to cover all these patients and
18 clients, because if you take our license away, how are we
19 going to train them, I mean who is going to is my
20 question.

21 But another thing is with skin, it is the
22 first thing, one of the girls had said this, this is the
23 first thing that you see when you meet somebody, and with
24 mental health on the rise, a lot of people don't keep
25 into consideration your health, meaning your skin health.

1 It's the first thing that people are seeing. So many of
2 my clients come in and they are, they are so distraught,
3 they can't go in public, they've gone to doctor after
4 doctor after doctor getting antibiotics, topical
5 over-stripping products because they don't really have
6 the knowledge and they don't find the -- they don't make
7 the time because they don't have the time; like Erin, my
8 boss, said, they are overly stressed with their workload
9 already. Who is going to -- who's going to treat them?

10 So I would like clarification, as well as
11 all of us, on why this act is happening, who is trying to
12 do it; is it the doctors, is it the nurses, is it the
13 State, or is it the colleges? I mean are we taking away
14 from colleges, because I don't really see how that is
15 because colleges are -- colleges, it's not for everybody.
16 Trade schools, like the gal said before me, are huge, and
17 this is our, this is what we went to school for. And
18 with that being said, if you take all this away from us,
19 what was the point in all of our schooling? What was the
20 point of all of our education on skin?

21 Our human interaction with people, like
22 our bedside manner with our clients is huge. You don't
23 get that at a doctor's office. The doctors and nurses
24 are still crucial to our world, to our, to our business,
25 to our clients, but they are not the ones that are

1 treating them on an every-single-day basis, they are the
2 ones referring them to see us. So that's what -- that's
3 my say on it.

4 And then I, the other thing I'd like to
5 say is there needs more clarification and separation from
6 the esthetician world versus cosmetology.

7 Cosmetologists, when I was in school, for example, I,
8 once I went into gamma and to the advanced, like I went
9 through all my introduction of esthetician, then I went
10 to gamma where I was seeing clients, they pulled me
11 because I was the top of my class to go and train the
12 cosmetologists. They got two weeks of training, I got
13 600 hours of training. So a cosmetologist, in my
14 opinion, should not have the same, the same laws as we do
15 unless they go and do the advanced education. That's not
16 that I'm saying take it away from cosmetologists, but
17 have them get -- have them get all the certifications
18 that we do, all the licensing. And if you're wanting to
19 make any laws, I would say add in more education to both
20 cosmetologists and estheticians so that when estheticians
21 leave school, they are prepared for the real world.

22 We all thought that we knew so much
23 coming out of esthetic school until you get into a med
24 spa, and we have months of training to learn everything.
25 And like my boss, she does an amazing job at making sure

1 we are giving safe, safe treatments to our clients, so we
2 are -- so we're doing months and months of training and
3 having our reps come in all the medical procedures that
4 we're doing, we're doing all the blood-borne pathogens,
5 like Sydney said, all of those certifications, we're
6 doing the safest approach as possible and we're changing
7 peoples lives, and if you take this away from us, not are
8 you going to be taking away women-owned businesses, and
9 woman dominantly own the career, but the mental health is
10 going to skyrocket with issues because people's skin
11 needs us. So that's it.

12 MS. MARKS: Thank you.

13 NICOLE MAYNARD: Thank you.

14 MS. MARKS: Are there anymore comments at
15 this time about the "Barber" or "Cosmetology - General
16 Rules"?

17 JESSICA ABFALTER: I'd like to add
18 another thought.

19 MS. MARKS: (Inaudible.)

20 JESSICA ABFALTER: My name is Jessica
21 Abfalter, spelled J-e-s-s-i-c-a A-b-f-a-l-t-e-r. I'd
22 like to put it on the public record that this broad,
23 sweeping law change was issued by a group of
24 cosmetologists, and to double down on what the previous
25 speaker said, there is a distinct difference between the

1 practice of cosmetology and the study of esthetics and
2 practice of esthetics. Thirty years ago it might have
3 made sense to have a board comprised completely of
4 cosmetologists overseeing this entire industry, but that
5 day has long passed. And I think that a lot of the
6 issues with vagueness, language, lack of clarity,
7 inability to match the states around us, these are all
8 symptoms of having legislation or rules written by people
9 who are not actually representative of the people they
10 are governing and making decisions for. So I would like
11 to see if more of this type of behavior is coming from
12 the Board, that there's an actual licensed esthetician
13 with experience sitting on that Board to help clarify the
14 language before these things are even brought out into
15 the public. Thank you.

16 MS. MARKS: Thank you. Cani Holstad.

17 CARLI HOLSTAD: Carli Holstad.

18 MS. MARKS: Thank you. I'm sorry.

19 CARLI HOLSTAD: C-a-r-l-i H-o-l-s-t-a-d.

20 I'm here today, I think I'm probably one of the only
21 people who is here not as an esthetician, but I'm here as
22 a patient, a supporter of my sister and my best friend.

23 I have gone to every single doctor in the
24 Lansing area for my acne. I struggled with horrible
25 cystic acne, and everything a doctor has done, they've

1 gone, here's a pill and there you go, and then they say
2 see your OB/GYN. I go to my OB/GYN, they put me on
3 another birth control. I've had to be on probably four
4 different birth controls in the past three years. The
5 first thing that has helped me was the passion behind my
6 esthetician to go with a more holistic approach and not
7 just fill me with medications and pills. She has taken
8 the time to assess my skin and give me an opportunity to
9 actually feel beautiful in my skin, and I feel that
10 estheticians are more passionate towards those issues
11 than what a doctor can be sometimes, and I'm not saying
12 doctors aren't passionate about that stuff, but you go to
13 the medical field and a lot of times it's money driven.
14 Estheticians, they are passionate about results, they
15 want you to feel beautiful in your skin.

16 And skin takes a huge toll on mental
17 health, and I have totally been a victim of that, and I
18 am proud to say that I am the most confident I've ever
19 been because of the help that my esthetician has put into
20 my skin, and it would break my heart to think that girls
21 put in, get that help from their esthetician.

22 MS. MARKS: Thank you. Are there any
23 other comments at this time? (No response.)

24 If there are no further comments, I
25 declare the hearing closed. The record will remain open

1 until 5:00 p.m. today for any comments you may wish to
2 share about the proposed rules by mail or email. Thank
3 you for attending. We are off the record.

4 (Public hearing concluded at about 10:29 a.m.)

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1 STATE OF MICHIGAN)
)
2 COUNTY OF MACOMB)

3 I, Lori Anne Penn, certify that this
4 transcript, consisting of 50 pages, is a complete, true, and
5 correct record, to the best of my ability, of the captioned
6 matters held on Tuesday, May 2, 2023.

7 I further certify that I am not
8 responsible for any copies of this transcript not made
9 under my direction or control and bearing my original
10 signature.

11 I also certify that I am not a relative
12 or employee of or an attorney for a party; or a relative
13 or employee of an attorney for a party; or financially
14 interested in the action.

15
16
17 May 7, 2023
Date

Lori Anne Penn
Lori Anne Penn, CSR-1315
Notary Public, Macomb County, Michigan
My Commission Expires June 15, 2025

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