## **HOUSE BILL No. 4846**

May 30, 2001, Introduced by Reps. Schermesser, Jacobs, Rivet, Minore, Thomas, Plakas, Dennis and Gieleghem and referred to the Committee on Senior Health, Security and Retirement.

A bill to amend 1978 PA 368, entitled "Public health code,"

by amending section 21799a (MCL 333.21799a).

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- Sec. 21799a. (1) A person who believes that this part, a 1
- 2 rule promulgated under this part, or a federal certification req-
- 3 ulation applying to a nursing home may have been violated may
- 4 request an investigation of a nursing home. The request shall be
- 5 submitted to the department as a written complaint or the depart-
- 6 ment shall assist the person in reducing an oral request to a
- 7 written complaint within 7 days after the oral request is made.
- (2) The substance of the complaint shall be provided to the
- 9 licensee no earlier than at the commencement of the on-site
  10 inspection of the nursing home which THAT takes place pursuant
  - 11 to the complaint.

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- 1 (3) The complaint, a copy of the complaint, or a record
- 2 published, released, or otherwise disclosed to the nursing home
- 3 shall not disclose the name of the complainant or a patient named
- 4 in the complaint unless the complainant or patient consents in
- 5 writing to the disclosure or the investigation results in an
- 6 administrative hearing or a judicial proceeding, or unless dis-
- 7 closure is considered essential to the investigation by the
- 8 department. If disclosure is considered essential to the inves-
- 9 tigation, the complainant shall be given the opportunity to with-
- 10 draw the complaint before disclosure.
- 11 (4) Upon receipt of a complaint, the department shall deter-
- 12 mine, based on the allegations presented, whether this part, a
- 13 rule promulgated under this part, or a federal certification reg-
- 14 ulation for nursing homes has been, is, or is in danger of being
- 15 violated. The department shall investigate the complaint accord-
- 16 ing to the urgency determined by the department. The EXCEPT AS
- 17 PROVIDED IN SUBSECTION (5), THE initiation of a complaint inves-
- 18 tigation shall commence within 15 days after receipt of the writ-
- 19 ten complaint by the department.
- 20 (5) IN ADDITION TO ANY OTHER TIME REQUIREMENT FOR THE
- 21 DEPARTMENT TO RESPOND TO A COMPLAINT, THE DEPARTMENT SHALL INITI-
- 22 ATE AN INVESTIGATION WITHIN 24 HOURS AFTER RECEIVING A COMPLAINT
- 23 REGARDING 1 OR MORE OF THE FOLLOWING:
- 24 (A) FAILURE OF A FACILITY TO READMIT A RESIDENT FOLLOWING
- 25 HOSPITALIZATION.
- 26 (B) FAILURE OF A FACILITY TO FOLLOW STATE GUIDELINES FOR
- 27 HOLDING A PATIENT'S BED.

- 1 (C) AN INVOLUNTARY TRANSFER.
- 2 (D) VOLUNTARY OR INVOLUNTARY CLOSURE OF A FACILITY OR RELO-
- 3 CATION OF A FACILITY.
- 4 (E) AN ALLEGATION OF INVOLUNTARY TRANSFER DUE TO A CHANGE IN
- 5 A PATIENT'S PAYMENT SOURCE.
- 6 (F) AN ALLEGATION OF A VIOLATION OF A RULE.
- 7 (G) DENIAL OF ADMISSION TO A FACILITY.
- 8 (6)  $\frac{(5)}{(5)}$  If  $\frac{1}{(5)}$ , at any time, the department determines that
- 9 this part, a rule promulgated under this part, or a federal cer-
- 10 tification regulation for nursing homes has been violated, the
- 11 department shall list the violation and the provisions violated
- 12 on the state and federal licensure and certification forms for
- 13 nursing homes. The -violations VIOLATION shall be considered,
- 14 as evidenced by a written explanation, by the department when it
- 15 makes a licensure and certification decision or recommendation.
- 16 (7)  $\overline{(6)}$  In all cases, the department shall inform the com-
- 17 plainant of its findings unless otherwise indicated by the
- 18 complainant. Within 30 days after the receipt of complaint, the
- 19 department shall provide the complainant a copy, if any, of the
- 20 written determination, the correction notice, the warning notice,
- 21 and the state licensure or federal certification form, or both,
- 22 on which the violation is listed, or a status report indicating
- 23 when these documents may be expected. The final report shall
- 24 include a copy of the original complaint. The complainant may
- 25 request additional copies of the documents listed in this subsec-
- 26 tion and shall reimburse the department for the copies in accord
- 27 with established policies and procedures.

- 1 (8)  $\overline{(7)}$  A written determination, correction notice, or
- 2 warning notice concerning a complaint shall be available for
- 3 public inspection, but the name of the complainant or patient
- 4 shall not be disclosed without the complainant's or patient's
- 5 consent.
- 6 (9)  $\overline{(8)}$  A violation discovered as a result of the com-
- 7 plaint investigation procedure shall be reported to persons
- 8 administering sections 21799c to 21799e. The violation shall be
- 9 assessed a penalty as described in this -act ARTICLE.
- 10 (10)  $\frac{(9)}{}$  A complainant who is dissatisfied with the deter-
- 11 mination or investigation by the department may request a
- 12 hearing. A request for a hearing shall be submitted in writing
- 13 to the director within 30 days after the mailing of the
- 14 department's findings as described in subsection  $\frac{(6)}{(7)}$ .
- 15 Notice of the time and place of the hearing shall be sent to the
- 16 complainant and the nursing home.