1

5

6

HOUSE BILL No. 4606

April 13, 2005, Introduced by Reps. Adamini and Gaffney and referred to the Committee on Health Policy.

A bill to amend 1978 PA 368, entitled "Public health code,"

by amending section 20201 (MCL 333.20201), as amended by 2001 PA 240.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

Sec. 20201. (1) A health facility or agency that provides

2 services directly to patients or residents and is licensed under this article shall adopt a policy describing the rights and 3 responsibilities of patients or residents admitted to the health facility or agency. Except for a licensed health maintenance organization which shall comply with chapter 35 of the insurance 7 code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, the policy shall be posted at a public place in the health facility or agency

- 1 and shall be provided to each member of the health facility or
- 2 agency staff. Patients or residents shall be treated in accordance
- 3 with the policy.
- 4 (2) The policy describing the rights and responsibilities of
- 5 patients or residents required under subsection (1) shall include,
- 6 as a minimum, all of the following:
- 7 (a) A patient or resident shall not be denied appropriate care
- 8 on the basis of race, religion, color, national origin, sex, age,
- 9 disability, marital status, sexual preference, or source of
- 10 payment.
- 11 (b) An individual who is or has been a patient or resident is
- 12 entitled to inspect, or receive for a reasonable fee, a copy of his
- 13 or her medical record upon request. —A— EXCEPT AS OTHERWISE
- 14 PERMITTED UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY
- 15 ACT OF 1996, PUBLIC LAW 104-191, OR REGULATIONS PROMULGATED UNDER
- 16 THAT ACT, 45 CFR PARTS 160 AND 164, A third party shall not be
- 17 given a copy of the patient's or resident's medical record without
- 18 prior authorization of the patient or resident.
- 19 (c) A patient or resident is entitled to confidential
- 20 treatment of personal and medical records, and may refuse their
- 21 release to a person outside the health facility or agency except as
- 22 required because of a transfer to another health care facility, -or
- 23 as required by law or third party payment contract, OR AS PERMITTED
- 24 UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF
- 25 1996, PUBLIC LAW 104-191, OR REGULATIONS PROMULGATED UNDER THAT
- 26 ACT, 45 CFR PARTS 160 AND 164.
- 27 (d) A patient or resident is entitled to privacy, to the

- 1 extent feasible, in treatment and in caring for personal needs with
- 2 consideration, respect, and full recognition of his or her dignity
- 3 and individuality.
- 4 (e) A patient or resident is entitled to receive adequate and
- 5 appropriate care, and to receive, from the appropriate individual
- 6 within the health facility or agency, information about his or her
- 7 medical condition, proposed course of treatment, and prospects for
- 8 recovery, in terms that the patient or resident can understand,
- 9 unless medically contraindicated as documented by the attending
- 10 physician in the medical record.
- 11 (f) A patient or resident is entitled to refuse treatment to
- 12 the extent provided by law and to be informed of the consequences
- 13 of that refusal. If a refusal of treatment prevents a health
- 14 facility or agency or its staff from providing appropriate care
- 15 according to ethical and professional standards, the relationship
- 16 with the patient or resident may be terminated upon reasonable
- 17 notice.
- 18 (g) A patient or resident is entitled to exercise his or her
- 19 rights as a patient or resident and as a citizen, and to this end
- 20 may present grievances or recommend changes in policies and
- 21 services on behalf of himself or herself or others to the health
- 22 facility or agency staff, to governmental officials, or to another
- 23 person of his or her choice within or outside the health facility
- 24 or agency, free from restraint, interference, coercion,
- 25 discrimination, or reprisal. A patient or resident is entitled to
- 26 information about the health facility's or agency's policies and
- 27 procedures for initiation, review, and resolution of patient or

- 1 resident complaints.
- 2 (h) A patient or resident is entitled to information
- 3 concerning an experimental procedure proposed as a part of his or
- 4 her care and has the right to refuse to participate in the
- 5 experimental procedure without jeopardizing his or her continuing
- 6 care.
- 7 (i) A patient or resident is entitled to receive and examine
- 8 an explanation of his or her bill regardless of the source of
- 9 payment and to receive, upon request, information relating to
- 10 financial assistance available through the health facility or
- 11 agency.
- 12 (j) A patient or resident is entitled to know who is
- 13 responsible for and who is providing his or her direct care, is
- 14 entitled to receive information concerning his or her continuing
- 15 health needs and alternatives for meeting those needs, and to be
- 16 involved in his or her discharge planning, if appropriate.
- 17 (k) A patient or resident is entitled to associate and have
- 18 private communications and consultations with his or her physician,
- 19 attorney, or any other person of his or her choice and to send and
- 20 receive personal mail unopened on the same day it is received at
- 21 the health facility or agency, unless medically contraindicated as
- 22 documented by the attending physician in the medical record. A
- 23 patient's or resident's civil and religious liberties, including
- 24 the right to independent personal decisions and the right to
- 25 knowledge of available choices, shall not be infringed and the
- 26 health facility or agency shall encourage and assist in the fullest
- 27 possible exercise of these rights. A patient or resident may meet

- 1 with, and participate in, the activities of social, religious, and
- 2 community groups at his or her discretion, unless medically
- 3 contraindicated as documented by the attending physician in the
- 4 medical record.
- 5 (l) A patient or resident is entitled to be free from mental
- 6 and physical abuse and from physical and chemical restraints,
- 7 except those restraints authorized in writing by the attending
- 8 physician for a specified and limited time or as are necessitated
- 9 by an emergency to protect the patient or resident from injury to
- 10 self or others, in which case the restraint may only be applied by
- 11 a qualified professional who shall set forth in writing the
- 12 circumstances requiring the use of restraints and who shall
- 13 promptly report the action to the attending physician. In case of a
- 14 chemical restraint, a physician shall be consulted within 24 hours
- 15 after the commencement of the chemical restraint.
- 16 (m) A patient or resident is entitled to be free from
- 17 performing services for the health facility or agency that are not
- 18 included for therapeutic purposes in the plan of care.
- 19 (n) A patient or resident is entitled to information about the
- 20 health facility or agency rules and regulations affecting patient
- 21 or resident care and conduct.
- (o) A patient or resident is entitled to adequate and
- 23 appropriate pain and symptom management as a basic and essential
- 24 element of his or her medical treatment.
- 25 (3) The following additional requirements for the policy
- 26 described in subsection (2) apply to licensees under parts 213 and

27 217:

- 1 (a) The policy shall be provided to each nursing home patient
- 2 or home for the aged resident upon admission, and the staff of the
- 3 facility shall be trained and involved in the implementation of the
- 4 policy.
- 5 (b) Each nursing home patient may associate and communicate
- 6 privately with persons of his or her choice. Reasonable, regular
- 7 visiting hours, which shall be not less than 8 hours per day, and
- 8 which shall take into consideration the special circumstances of
- 9 each visitor, shall be established for patients to receive
- 10 visitors. A patient may be visited by the patient's attorney or by
- 11 representatives of the departments named in section 20156, during
- 12 other than established visiting hours. Reasonable privacy shall be
- 13 afforded for visitation of a patient who shares a room with another
- 14 patient. Each patient shall have reasonable access to a telephone.
- 15 A married nursing home patient or home for the aged resident is
- 16 entitled to meet privately with his or her spouse in a room that
- 17 assures privacy. If both spouses are residents in the same
- 18 facility, they are entitled to share a room unless medically
- 19 contraindicated and documented by the attending physician in the
- 20 medical record.
- 21 (c) A nursing home patient or home for the aged resident is
- 22 entitled to retain and use personal clothing and possessions as
- 23 space permits, unless to do so would infringe upon the rights of
- 24 other patients or residents, or unless medically contraindicated as
- 25 documented by the attending physician in the medical record. Each
- 26 nursing home patient or home for the aged resident shall be
- 27 provided with reasonable space. At the request of a patient, a

- 1 nursing home shall provide for the safekeeping of personal effects,
- 2 funds, and other property of a patient in accordance with section
- 3 21767, except that a nursing home is not required to provide for
- 4 the safekeeping of a property that would impose an unreasonable
- 5 burden on the nursing home.
- 6 (d) A nursing home patient or home for the aged resident is
- 7 entitled to the opportunity to participate in the planning of his
- 8 or her medical treatment. A nursing home patient shall be fully
- 9 informed by the attending physician of the patient's medical
- 10 condition unless medically contraindicated as documented by a
- 11 physician in the medical record. Each nursing home patient shall be
- 12 afforded the opportunity to discharge himself or herself from the
- 13 nursing home.
- 14 (e) A home for the aged resident may be transferred or
- 15 discharged only for medical reasons, for his or her welfare or that
- 16 of other residents, or for nonpayment of his or her stay, except as
- 17 provided by title XVIII or title XIX. A nursing home patient may be
- 18 transferred or discharged only as provided in sections 21773 to
- 19 21777. A nursing home patient or home for the aged resident is
- 20 entitled to be given reasonable advance notice to ensure orderly
- 21 transfer or discharge. Those actions shall be documented in the
- 22 medical record.
- 23 (f) A nursing home patient or home for the aged resident is
- 24 entitled to be fully informed before or at the time of admission
- 25 and during stay of services available in the facility, and of the
- 26 related charges including any charges for services not covered
- 27 under title XVIII, or not covered by the facility's basic per diem

- 1 rate. The statement of services provided by the facility shall be
- 2 in writing and shall include those required to be offered on an as-
- 3 needed basis.
- 4 (g) A nursing home patient or home for the aged resident is
- 5 entitled to manage his or her own financial affairs, or to have at
- 6 least a quarterly accounting of personal financial transactions
- 7 undertaken in his or her behalf by the facility during a period of
- 8 time the patient or resident has delegated those responsibilities
- 9 to the facility. In addition, a patient or resident is entitled to
- 10 receive each month from the facility an itemized statement setting
- 11 forth the services paid for by or on behalf of the patient and the
- 12 services rendered by the facility. The admission of a patient to a
- 13 nursing home does not confer on the nursing home or its owner,
- 14 administrator, employees, or representatives the authority to
- 15 manage, use, or dispose of a patient's property.
- 16 (h) A nursing home patient or a person authorized by the
- 17 patient in writing may inspect and copy the patient's personal and
- 18 medical records. The records shall be made available for inspection
- 19 and copying by the nursing home within a reasonable time, not
- 20 exceeding 1 week, after the receipt of a written request.
- 21 (i) If a nursing home patient desires treatment by a licensed
- 22 member of the healing arts, the treatment shall be made available
- 23 unless it is medically contraindicated, and the medical
- 24 contraindication is justified in the patient's medical record by
- 25 the attending physician.
- 26 (j) A nursing home patient has the right to have his or her
- 27 parents, if a minor, or his or her spouse, next of kin, or

- 1 patient's representative, if an adult, stay at the facility 24
- 2 hours a day if the patient is considered terminally ill by the
- 3 physician responsible for the patient's care.
- 4 (k) Each nursing home patient shall be provided with meals
- 5 that meet the recommended dietary allowances for that patient's age
- 6 and sex and that may be modified according to special dietary needs
- 7 or ability to chew.
- **8** (*l*) Each nursing home patient has the right to receive
- 9 representatives of approved organizations as provided in section
- **10** 21763.
- 11 (4) A nursing home, its owner, administrator, employee, or
- 12 representative shall not discharge, harass, or retaliate or
- 13 discriminate against a patient because the patient has exercised a
- 14 right protected under this section.
- 15 (5) In the case of a nursing home patient, the rights
- 16 enumerated in subsection (2)(c), (g), and (k) and subsection
- 17 (3)(d), (g), and (h) may be exercised by the patient's
- 18 representative.
- 19 (6) A nursing home patient or home for the aged resident is
- 20 entitled to be fully informed, as evidenced by the patient's or
- 21 resident's written acknowledgment, before or at the time of
- 22 admission and during stay, of the policy required by this section.
- 23 The policy shall provide that if a patient or resident is
- 24 adjudicated incompetent and not restored to legal capacity, the
- 25 rights and responsibilities set forth in this section shall be
- 26 exercised by a person designated by the patient or resident. The
- 27 health facility or agency shall provide proper forms for the

- 1 patient or resident to provide for the designation of this person
- 2 at the time of admission.
- 3 (7) This section does not prohibit a health facility or agency
- 4 from establishing and recognizing additional patients' rights.
- 5 (8) As used in this section:
- 6 (a) "Patient's representative" means that term as defined in
- 7 section 21703.
- 8 (b) "Title XVIII" means title XVIII of the social security
- 9 act, -chapter 531, 49 Stat. 620, 42 U.S.C. 1395 to 1395b, 1395b-2,
- 10 1395b-6 to 1395b-7, 1395c to 1395i, 1395i-2 to 1395i-5, 1395j to
- 11 1395t, 1395u to 1395w, 1395w-2 to 1395w-4, 1395w-21 to 1395w-28,
- 12 1395x to 1395yy, and 1395bbb to 1395ggg 42 USC 1395 TO 1395HHH.
- 13 (c) "Title XIX" means title XIX of the social security act,
- 14 chapter 531, 49 Stat. 620, 42 U.S.C. 1396 to 1396f, 1396g-1 to
- 15 1396r-6, and 1396r-8 42 USC 1396 to 1396v.

02449'05 Final Page KAO